A FRAMEWORK FOR TRANSPARENCY AUDIT

The RTI Act under section 4 provides a comprehensive frame work for promoting openness in the functioning of the public authorities.

While Section 4(1) (a) provides a general guideline for record management, so that the information could be easily stored and retained, the sub-sections b, c and d of Section 4 relates to the organizational objects and functions. Sub-sections (b), (c) and (d) of Section 4 of the RTI Act and other related information can be grouped under six categories; namely, 1-organsiation and function, 2-Budget and programmes, 3- Publicity and public interface, 4- E. governance, 5- Information as prescribed and 6. Information disclosed on own initiative.

1. Organization and Function

S. No	Item	Deta	ails of disclosure	Particulars
INO				
1.1	Particulars of its organization, functions and duties	(i)	Name of the Organization and its website	CHANDIGARH INDUSTRIAL &TOURISM DEVELOPMENT CORPORATION LIMITED , CHANDIGARH SCO 121-122, SECTOR- 17-B, CHANDIGARH www.citcochandigarh.com
	[Section 4(1)(b)(i)]	(ii)	Head of the organization	Sh. Hari Kallikkat, IAS, Managing Director
		(iii)	Vision, Mission and Key objectives	CITCO is a commercial organization involved in the field of promoting of interests of Small Industries and to develop Tourism by "Opening & Maintaining Hotels, Restaurants and arranging sightseeing tours." and managing Petrol Pumps and industrial related activities.
		(iv)	Function andduties	CITCO is in the business of providing Hospitality & Tourism related services managing Petrol Pumps and industrial related activities Annexure-1 (Page No.17)
		(v)	Organization Chart	The day to day administration of the Corporation is looked after by the Managing Director, an Indian Administrative Services (IAS) Officer. MD is assisted by a Chief General Manager who is the Principal Staff Officer of the Corporation. The post is held by an Officer of State Civil Services either from Haryana/ Punjab/DANICS. The work of different wings of the Corporation is assigned to General Managers/Deputy General Managers. The Chairperson is the Appellate Authority of the Corporation in respect of disciplinary cases.
				CITCO ORGANIZATIONAL CHART is added PAGE-18

1.2	Power and duties of its officers and employees [Section 4(1) (b)(ii)]	(i) Powers and duties of officers (administrative,financial and judicial) (ii) Power and duties of other employees (iii) Rules/ orders under which powers and duty are derived and (iv) Exercised	Annexure-2 from pages 19-50 CITCO Service Rules uploaded on Website i.e. www.citcochandigarh.com As per Rules Annexure -2
1.3	Procedure followed in decision making process	(i) Process of decision making. Identify key decision making points	Annexure-3 (PAGE-51)
	[Section 4(1)(b)(iii)]	(ii) Final decisionmaking authority (iii) Related provisions, acts, rules etc.	Decision making as per CITCO Service Rules Annexure-3 (PAGE-51)
		(iv) Time limit for taking a decisions, if any (v) Channel of supervision and	As per concerned subject matter As per Organizational Chart Page-18
1.4	Norms for discharge of functions	accountability (i) Nature of functions/ services offered	(Annexure-4) Page-52
	4(1)(b)(iv)]	(ii) Norms/ standards for functions/ service delivery (iii) Process by which these services can be accessed	
		(iv) Time-limit for achieving thetargets	As per concerned subject matter
		(v) Process of redress of grievances	The grievance information is prepared by dealing Assistant. and same is sent for approval of Chief General Manager. After approval the same is sent to Programmer for uploading on CPGRAM portal.

1.5	Rules, regulations, instructions manual and records for discharging functions [Section 4(1)(b)(v)]	(i) Title and nature of the record/manual /instruction. (ii) List of Rules, regulations ,instructions manuals and records . (iii) Acts/ Rules manuals etc.	(Annexure-5) (PAGE-53) Instructions as may be issued by Chandigarh.
1.6	Categories of documents held by the authority under its control	and transfer orders (i) Categories of documents	Administration from time to time. (Annexure-6) (PAGE-54)
	[Section 4(1)(b) (vi)]	(ii) Custodian of documents/categories	Dealing Assistants are the custodian of documents.
1.7	Boards, Councils, Committees and other Bodies constituted as part of the Public Authority [Section 4(1)(b)(viii)] [Section 4(1)(b)(viii)	(i) Name of Boards, Council, Committee etc.	Board of Directors of CITCO constituted by Chandigarh Administration
	(((vi)]	(ii) Composition	Detail available in office record (Annexure-8) (PAGE-56)
		(iii) Dates from Which constituted	
		(iv) Term/ Tenure	
		(v) Power sand functions (vi) Whether	
		their meetings are open to the public?	No
		(vii) Whether the minutes of the meetings are open to the public?	NO

	Г	=.	1
		(viii) Place where the minutes if open to the publicare available?	Regd office:SCO-121-122, Sector-17 B, Chandigarh (U.T) 160017
1.8	Directory of officers and employees [Section 4(1)	(i) Name and designation	(Annexure-9) (PAGE-57-69)
	(b) (ix)]	(ii) Telephone , fax and email ID	
1.9	Monthly Remuneration received by officers & employees	(i) List of employees with Gross monthly remuneration	(Annexure-10) (PAGE-70-86)
	including system of compensation [Section 4(1) (b) (x)]	(ii) System of compensation as provided in its regulations	The system of compensation has been approved by Board of Drirections.
1.10	Name, designation and other particulars of public information officers [Section 4(1) (b) (xvi)]	(i) Name and designation of the public information officer (PIO), Assistant Public Information (s) & Appellate Authority	Shri Maninder Kanwar, Company Secretary, CPIO Annexure-16) (PAGE-92)
		(ii) Address, telephone numbers and email ID of each	SCO 121-122, Sector 17-B, Chandigarh Off 4644445 cs@citcochandigarh.com
		designated official.	Sh.S.C. Bhardwaj, Sr. Assistant (APIO) Sh.Amit Kumar, DANICS
			Chief General Manager (Appellate Authority) Annexure-16)
1 1 1	No of	No of	(PAGE-92)
1.11	No. of employees against whom Disciplinary action has been proposed/ taken (Section 4(2))	No. of employees against whom disciplinary action has been	Out of 12 nos, 8 are under process.
		(i) Pending for Minor penaltyor major penalty proceedings	

		(ii) Finalized for Minor penaltyor major penalty proceedings	04 nos has been finalized
1.12	Programmes to advance	(i) Educational programmes	
	understanding of RTI (Section26)		It is as organized by Chandigarh Administration from time to time.
		(iii) Training of CPIO/APIO	ume to time.
		(iv) Update & publish guidelineson RTI by the Public Authorities concerned	

2. Budget and Programme

S.	Item	Details of disclosure	Particulars
No.			
2.1	Budget allocated to each agency including all plans, proposed expenditure and reports on disbursements made etc. [Section 4(1)(b)(xi)]	(i) Total Budget for thepublic authority	The budgets are provided to the govt. departments/organizations funded by State/Central Govt. CITCO is being run by its own revenue earned from operations and accordingly expenditure is incurred at its own, with no involvement of consolidated fund of State/Centre Thus, this point is not applicable in CITCO. Annexure-11 (PAGE-87)
	, , , , , , , , , , , , , , , , , , ,	(ii) Budget foreach agency and plan & programmes	
		(iii)Proposed expenditures (iv) Revised budget for each agency, if any	
		(v) Report on disbursements made and place where the Related reports are available	

2.2	Foreign	(i) Budget	Nil
	and		- "
	domestic	(ii) Foreign and	
	tours during	domesticTours by ministries andofficials	
	2023-2024	of therank of Joint	
		Secretary to the Government and above,	
		aswell as the heads of	
		the Department.	
		a) Places visited	
		b) The period of visit	
		c) The number of	
		members in the official	
		delegation	
		d)Expenditureon the visit	
		(iii) Information related	
		to procurements	CITCO Head Office
			Commercial Branch
		a) Notice/tender	
		enquires, andcorrigenda	
		if any thereon,	
		b) Details ofthe bids	
		awardedcomprising the	
		names of the suppliers of	
		goods/ services being	
		procured,	
		The supplies a service at	
		c) The workscontracts	
		concluded – in any such combination of the above-	
		and	
		d) The rate /rates and	
		the total amount at which	
		such procurement	
		or works contract is to	
		be executed.	
2.3	Manner of	(i)Name of the	Annexure-12
	execution of subsidy	programme of activity	PAGE-88)
	programme		
	[Section 4(i)(b)(xii)]		
	(/(-/(/)	(ii)Objective of the	
		programme	
		(iii)Procedure toavail	
		benefits	
		Dononio	

(iv)Duration of the	NA
programme/ scheme	
	_
(v)Physical and	
financial targets of the	
programme	
(vi)Nature/ scale of	
subsidy/amount	
allotted	
(vii)Eligibility criteria for	
grant ofsubsidy	
(viii)	
Details of beneficiaries of	
subsidy programme	
(number, profile etc)	

2.4	Discretionary and non- Discretion ary grants.	(i)Discretionary and non- discretionary grants/allocations to State Govt./NGOs/other institutions	NA
		(ii) Annual accounts of all legal entities who are provided grants by public authorities	
2.5	Particulars of recipients of concessions, permits of authorizations granted by the public authority [Section 4(1) (b) (xiii)]	public authority	The CITCO is providing facility to allow 20% discount on room tariff in all hotels i.e. Hotel Mountview, Hotel Shivalikview & Hotel Parkview to the disabled persons having more than 40% disability against production of documentary evidence of their disability issued by the Health/Social Welfare Department of respective State Governments vide resolution No:127.10 dated 9.9.2002. (Annexure-13) PAGE-89)
		ii) For each concessions, permit or authorization granted a) Eligibilitycriteria b) Procedure forgetting the concession/ grant and/ or permits of authorizations c) Name and address of therecipients given concessions/permits or authorizations d) Date of award of concessions/permit s of authorizations	Nil

2.6	CAG& PAC		Nil
	paras	the actiontaken reports	
		(ATRs) after	
		these have been laid on the	
		table of Administrator, U.T.	
		Chandigarh.	

	3. Publicity Band Public interface				
S.	Item	Details of disclosure	Particulars		
No.					
S. No.	Particulars for anyarrangement for consultation with or representation by the members ofthe public in relation to the formulation of policy or implementation thereof [Section 4(1)(b)(vii)]	consultations with or	NA		

	reports (DPRs)	
	(iii)Concession	
	agreements.	
	(iv)Operation and maintenance manuals	
	maintenance manuais	
	() 011	
	(v) Other documents	
	generated as part ofthe implementation of the PPP	
	of the PPP	
	of the fift	

			1
		fees, tolls, or the other kinds revenues that may be collected under authorization from the government	NA
		(vii)Information relating to outputs and outcomes (viii)The process of the selection of the private sector party	
3.2	Are the details of	(concessionaire etc.) (ix)All payment made under the PPP project Publish all relevantfacts	NA
	policies / decisions, which affect public, informed to them [Section 4(1) (c)]	while formulating important policies or announcing decisions which affect public to make the process more interactive;	
		(i) Policy decisions/ (ii) Outline the Public Consultation process (iii) Outline the arrangement for consultationbefore formulation of policy.	
3.3	Dissemination of information widely and in such form and manner which is easily accessible to the public [Section 4(3)]	Use of the most effective means ofcommunication i)Internet (website)	Website http://citcochandigarh.com
3.4	Form of accessibility of information manual/ handbook [Section 4(1)(b)]	Information manual/handbook available in (i)Electronic format (ii)Printed format	NA
3.5	Whether information manual / handbook available free of cost or not [Section4(1)(b)]	List of materials available (i)Free of cost (ii)At a reasonable cost of the medium	NA

4. E. Governance

S .No.	Item	Details of disclosure	Particulars
4.1	Language in which Information Manual/Handbook Available	(i) English (ii) Vernacular/ Local Language	NA
4.2	When was the information Manual/Handbook last updated?	Last date of Annual Updation	
4.3	Information available in electronic form [Section 4(1)(b)(xiv)]	(i) Details of information available in electronic form	CITCO has its own website i.e. http://citcochandigarh.com and all information relating to activities of CITCO is available in it. (Annexure-14) PAGE-90)
		(ii) Name/ title of the document/record/ other information (iii) Location where available	
4.4	Particulars of facilities available to citizen for obtaining information [Section 4(1)(b)(xv)]	(i) Name & locationof the facilities (ii) Details of information made available	Annexure-15 PAGE-91)
		(iii) Working hours ofthe facility (iv) Contact person& contact details (Phone, fax email)	9.30 AM to 5.30 PM Ph.No.0172-4644430-31-32 Fax No. 0172-4644441 Email info@citcochandigarh.com
4.5	Such other information as may	(i) Grievance redressal mechanism	- The grievance information is prepared by dealing Asstt. and same is sent for approval of Chief General Manager. After approval the same is send to Programmer for up-loading on CPGRAM portal.

	be prescribed under section 4(i) (b)(xvii)	(ii) Details of applications received under RTIand information provided	 In 2023-2024, 81 RTI applications received and information provided to all 81 applicants.
		(iii) List of completed schemes/ projects/ Programmes	
		(iv)List of schemes/ projects/ programme underway	NA
		(v) Details of all contracts entered into including name of the contractor, amount of contract and period of completion of contract	
		(vi) Annual Report (vii) Frequently Asked	
		Question(FAQs)	
		(viii) Any other information such as	
		a)Citizen's Charter	
		c) Six monthlyreports loaded on the website or not	
		d) Performanceagainst the benchmarks set in the Citizen's Charter	
4.6	Receipt & Disposal of RTI applications & appeals	applications received and disposed	In 2023-2024, 81 RTI applications received and all has been disposed off.
		(ii) Details of appeals received and ordersissued	In 2023-24, 10 RTI appeal received and 05 disposed off.
4.7	Replies to questions asked in the parliament, if any. [Section 4(1)(d)(2)]	Details of questions asked and replies given	NA

5. Information as may be prescribed

S.	Item	Details of disclosure	Particulars
5. No .		(i) Name & detailsof (a) Current CPIOs & FirstAppellate Authority	Current CPIO Shri Maninder Kanwar, Company Secretary (CPIO) w.e.f.
		(ii) Details of third party audit of voluntary disclosure	Third Party Audit carried out on 02.09.2024

 		_
	a)Dates of Audit carried out	
	b) report of the audit carried out	
(iii)	Appointment of Nodal Officers not below the rank of Joint Director/ Additional Director	Not appointed
	a)Date of appointmentb) Name & Designation of the officers	
(iv)	Consultancycommittee ofkey stake holders for advice on suomotu disclosure	Nil
	a)Dates fromwhich constituted b)Name & Designation of the officers	
(v)	Committee of PIOs/FAAs with rich experience in RTI to identify frequently sought information under RTI	Nil
	a)Dates from which Constituted b) Name & Designation of the Officers	

6. Information Disclosed on own Initiative

S. No.	Item	Details of disclosure	Particulars
6.1	Item / information disclosed so that public have minimum resort to use of RTI Act to obtain information		Website http://citcochandigarh.com

ANNEXURE-1

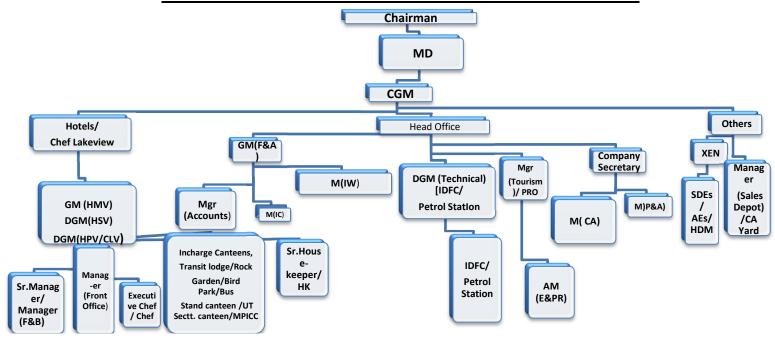
PUBLICATION OF INFORMATION REGARDING ITEMS SPECIFIED IN RULE

4(1)(b)(i) OF THE RIGHT TO INFORMATION ACT, 2005.

(The particulars of the organization, functions and duties)

S.No.	Name of the Organization/ Department/Board/ Corporation/Institution	Function and duties (in brief)
1.	CHANDIGARH INDUSTRIAL & TOURISM DEVELOPMENT CORPORATION,CHANDIGARH SCO121-122,SECTOR-17- B,CHANDIGARH	CITCO is a commercial organization involved in the field of promoting of interests of Small Industries and to develop Tourism by "Opening & Maintaining Hotels, Restaurants and arranging sightseeing tours." and managing Petrol Pumps and industrial related activites. CITCO is in a business of providing Hospitality & Tourism related services managing Petrol Pumps and industrial related activites https://citcochandigarh.com/a bout-citco/

CITCO ORGANIZATIONAL CHART



PUBLICATION OF INFORMATION REGARDING ITEMS SPECIFIEDIN RULE 4(1)(B)(II) OF THE RIGHT TO INFORMATION ACT, 2005

(The powers and duties of the officers and employees)

Name of the Department/ Corporation/Office: CITCO

The Delegation of Powers has been given to the officers / employees of CITCO by the competent authority and as per resolution of Board of Directors from time to time. The said office orders are issued from time to time whenever

any change in the Delegation of Powers is undertaken. Similarly, the orders regarding performance of duties by officers/

employees have also been issued and the office orders are available with the concerned branch. Office orders are also issued

from time to time whenever any changes in the duty lists of officers/ branches are undertaken.

However, the job description in respect of various cadres is as under:-

Circulated vide letter No. P&A/P-II/27232-35 dated 05.10.2011:-

1. JOB DESCRIPTIONSOFGM(HOTEL)/DGM

JOB TITLE	GENERAL MANAGERS (HOTEL) OR DEPUTYGENERAL MANAGERS (HOTELS), IF HE IS HEAD OF THE HOTEL		
REPORTS TO JOB SUMMARY/ KEYRESPONSIBILI TIES	Chief General Manager Under the direction of the CGM, the GM/DGM of the hotel assists in management of operations and implementation of policies and procedures. He provides leadership to and directs the Hotel Operations & Administration, Finance, Human Resources, and Information Technology programs. He set goals, monitors work, and evaluates results to ensure that departmental and organizational objectives and operating requirement are met and are in the line with the needs and mission of the organization. May also represent the hotel at important functions.		
DUTIES AI RESPONSIBILITIES	a. Facilitatesthedevelopment,maintenanceandmonitoring oforganizationalplans. b. Responsibleforpreparingtheorganizationforongoing change. c. Ensures clarity, understandings and commitment from all stakeholders. d. Responsible for the development and management of integrated strategy aligned to departmental workplans. e. Responsible for the development and		

management of the annual operating and capital budgets. f. Overall responsible for annual planning and target etc. 2. Management Accountabilities. a) Directs all aspects of effective Hotel Operations & Administrative management, Financial management and reporting, Information technology, facilities and Human resource management. b) Responsible for supporting the Chief General Manager and Managing Director in all aspects of program growth specifically through strategic and operational planning guidance and by ensuring that required infrastructure and support services are in place. c) Any other administrative tasks assigned by the competent authority. 3. Innovation Strategies/ Schemes/ Programmes a) Develop innovative, should take initiative for enhancing internal efficiency and effectiveness of the hotel and should motivate the subordinate staff. b) Performs other related duties as assigned. DIRECTLY SUPERVISES Overall Incharge of all departments of the hotel. LIMITS OF AUTHORITY Officers of the Chandigarh Administration and Head Office			
Administrative management, Financial management and reporting, Information technology, facilities and Human resource management. b) Responsible for supporting the Chief General Manager and Managing Director in all aspects of program growth specifically through strategic and operational planning guidance and by ensuring that required infrastructure and support services are in place. c) Any other administrative tasks assigned by the competent authority. 3. Innovation Strategies/ Schemes/ Programmes a) Develop innovative, should take initiative for enhancing internal efficiency and effectiveness of the hotel and should motivate the subordinate staff. b) Performs other related duties as assigned. DIRECTLY SUPERVISES Overall Incharge of all departments of the hotel. LIMITS OF AUTHORITY As per delegation of powers. COORDINATES WITH Officers of the Chandigarh Administration and Head Office		capital budgets. f. Overall responsible for annual planning and target etc.	
Manager and Managing Director in all aspects of program growth specifically through strategic and operational planning guidance and by ensuring that required infrastructure and support services are in place. c) Any other administrative tasks assigned by the competent authority. 3. Innovation Strategies/ Schemes/ Programmes a) Develop innovative, should take initiative for enhancing internal efficiency and effectiveness of the hotel and should motivate the subordinate staff. b) Performs other related duties as assigned. DIRECTLY SUPERVISES Overall Incharge of all departments of the hotel. LIMITS OF AUTHORITY As per delegation of powers. COORDINATES WITH Officers of the Chandigarh Administration and Head Office		Administrative management, Financial management and reporting, Information technology, facilities and Human resource	
3. Innovation Strategies/ Schemes/ Programmes a) Develop innovative, should take initiative for enhancing internal efficiency and effectiveness of the hotel and should motivate the subordinate staff. b) Performs other related duties as assigned. DIRECTLY SUPERVISES Overall Incharge of all departments of the hotel. LIMITS OF AUTHORITY As per delegation of powers. COORDINATES WITH Officers of the Chandigarh Administration and Head Office		Manager and Managing Director in all aspects of program growth specifically through strategic and operational planning guidance and by ensuring that required infrastructure and support services are in place.	
a) Develop innovative, should take initiative for enhancing internal efficiency and effectiveness of the hotel and should motivate the subordinate staff. b) Performs other related duties as assigned. DIRECTLY SUPERVISES Overall Incharge of all departments of the hotel. LIMITS OF AUTHORITY As per delegation of powers. COORDINATES WITH Officers of the Chandigarh Administration and Head Office		- · · · · · · · · · · · · · · · · · · ·	
a) Develop innovative, should take initiative for enhancing internal efficiency and effectiveness of the hotel and should motivate the subordinate staff. b) Performs other related duties as assigned. DIRECTLY SUPERVISES Overall Incharge of all departments of the hotel. LIMITS OF AUTHORITY As per delegation of powers. COORDINATES WITH Officers of the Chandigarh Administration and Head Office			
DIRECTLY SUPERVISES Overall Incharge of all departments of the hotel. LIMITS OF AUTHORITY As per delegation of powers. COORDINATES WITH Officers of the Chandigarh Administration and Head Office		 a) Develop innovative, should take initiative for enhancing internal efficiency and effectiveness of the hotel and should motivate the subordinate staff. 	
LIMITS OF AUTHORITY As per delegation of powers. COORDINATES WITH Officers of the Chandigarh Administration and Head Office		,	
COORDINATES WITH Officers of the Chandigarh Administration and Head Office	DIRECTLY SUPERVISES	Overall Incharge of all departments of the hotel.	
	LIMITS OF AUTHORITY	As per delegation of powers.	
	COORDINATES WITH	Officers of the Chandigarh Administration and Head Office	
 Shouldbeconversant&qualifiedabouttheworking&ru nctioning of all unitsundercontrol. Should be updating with related FHRI Acts and rules of the hotel and Govt. normsandcompliance. 	TERMINOLOGY	 Shouldbeconversant&qualifiedabouttheworking&fu nctioning of all unitsundercontrol. Should be updating with related FHRI Acts and 	

2. JOB DESCRIPTION OF CORPORATECHEF/EXECUTIVECHEF/CHEF

JOB TITLE	CORPORATE CHEF/ EXECUTIVE CHEF OR CHEF IF HE IS OVERALL INCHARGE OF PRODUCTION DEPARTMENT
REPORTS TO	General Manager/Deputy General Manager
JOB KEY SUMMARY /RESPONSIBILITIES	To recommend and meet budgets and goals by leading a Food Production team that ensures quality service and hygiene standards with personalized guest attention, capable of ensuring quick service and maintaining discipline.

	He must have an authority onculinarymatters.	
DUTIES AND	2. He must have an authority offeamary matters.	
RESPONSIBILITIES	3. He should be fully acquainted with the prices, market	
	trends, commodities in season and customer	
	requirements.	
	4. Forecasts, organize and supervise the work of the kitchen	
	sections.	
	5. Calculating pre-determined percentage of profit and	
	works in accordance with the policy oftheestablishment.	
	6. Finalizing duty rosters forkitchenstaff.	
	7. Checks quality standards of the food prepared and its	
	presentation. 8. To ensure hygienic inallkitchens.	
	9. To ensure the receipt of quality & standard of raw	
	material at the time of receipt/purchase.	
	10. Updating with related FHRI Acts and Rules of hotel	
	industry and Govt. norms and compliance thereof.	
	11. Development of new cuisines, innovation with latest	
	market surveys/ trends in consultation with the	
	GM/DGM(Hotel).	
	12. Be familiar with property, safety, first aid and fire &	
	emergency procedures & operate equipment safely and	
	sensibly.	
	13. Competitions and analysis in connection with the GM of the Hotel.	
	14. Staff hygieneandduties.	
	15. Any other task as may be assigned from time to time by	
	thecompetentauthority.	
DIRECTLY SUPERVISES	Chef/ Chef De Partie/ Commis.	
LIMITS OF AUTHORITY	As per delegation of powers.	
COORDINATES WITH	F&B Service & Housekeeping Deptt. Of the Hotel.	
TERMINOLOGY	Should be conversant with the terminology used in Food	
	Production Operations.	
	1 roduction operations.	

3. JOB DESCRIPTIONOFCHEF

JOB TITLE	CHEF	
REPORTS TO	DGM (HOTELS/F&B)/EXECUTIVE CHEF/ CORPORATE CHEF (asthe	
	case may be)	
JOB SUMMARY/KE Y RESPONSIBILITIES DUTIES AND	To recommend and meet budgets and goals by leading a team of kitchen section that ensures quality service and hygiene standards with personalized guest attention. 1. ToassisttheDGM(F&B)/Corp.Chef/ExecutiveChef(as the case may be) in his day todaywork.	
RESPONSIBILITES	 To directly supervisefoodpreparation. Tocheckthefoodduringpeakhoursregardingpalte garnishesandaccompaniments. To coordinate with Executive chef with regard to maintenance and upkeep ofthekitchen. 	
	 Toinformtheexecutivechefabouteachandeverydetailsof thekitchen. To keep a strict control on pilferagesandwastages. Toshiftstafffromonesectiontoanothertoeasethe pressure in anyparticularsection. To officiate in place of Executive chef when he isoffduty. To assist the Executive chef in menu planningandcosting. Toregularlycheckthefreshsuppliesreceivedatthetimeof receiving. To ensure effective communication with staff inthekitchen. To ensure strict hygiene standards inthekitchen. ToassisttheExecutiveChefinformulatingpreventive maintenanceschedule. To assist the Executive chef in preparingthetraining schedule and deployment and utilization ofthestaff. ToperformalldutiesofExecutiveChefalsoifinthehotelpost of executive Chef do not exist or isvacant. Anyothertaskassignedbythecompetentauthorityfrom time totime. 	
DIRECTLY SUPERVISES	Chef de parties/ Commis of various sections	
LIMITS OF AUTHORITY	 ✓ Torecommendedalltypesofleavesinconsultation withExecutivechef. ✓ To authorize deployed of staff onovertime. ✓ Disciplineofstaff. ✓ Evaluatesstaffperformance. 	
FUNCTIONAL RELATIONSHIP	 Kitchenoutlets-onfoodproduction matters. Kitchenstewarding-forcleanlinessof kitchenareas. 	
	3. F & Bfor Groupmealrequirements.4. Engineering – on matters of maintenanceandsafety.	
	5. Purchasing—on matters of rawmaterials/ingredients.	

MACHINES, TOOLS	a. VariousKitchenEquipment	
AND MATERIALS	b. PropertyManagementSystem	
	c. Various Forms andFormats.	
	d. Checklist	
	e. MIS Reports (Soft and HardCopy)	
TERMINOLOGY	Should be well conversant with the terminology used in International cuisines related to Food Production Operations.	

4. JOB DESCRIPTION OF CHEFDEPARTIE

JOB TITLE	CHEFDE PARTE		
REPORTS TO	CHEF		
JOB SUMMARY/KE Y RESPONSIBILITIES	To be responsible for the running of the whole section and assisting the senior chefs in managing the kitchen effectively and facilitating in the safe production and monitoring of meals		
	and catering services to be Restaurant and other F & B outlets.		
DUTIES RESPONSIBILITE AND	 The preparation, presentation and service of food items for guests, staff and functions, using standardized recipes, to qualify standards set by the Executive Chef. To ensure that all food storage, preparation and service of 		
S	all foods meet the temperature guidelines stipulated and to record allfoodtemperatures. 3. To manage and deliver the production needs of the section to therequiredstandards.		
	4. Assistance in ensuring all foods are prepared as close as possible to service times, using methods of batch cooking where suitable, and that any food cooked in advance is correctly Blast Chilled, storage at below 3 °C and adequately reheated.		
	5. Assistance in ensuring that all menu items, are available in service areas throughout service times, and that food service staff are aware of correct portion sizes in accordance with mainproductionplan.		
	6. Responsible for kitchen staff and areas on occasions when Chefs, Executive Chefsareunavailable.		
	7. Ensuring the kitchen and dining room areas are secured at the end of the evening and all equipment is switched offandsecure.		
	8. To Communicate effectively within thesection. 9. Tomanagetimethrougheffectiveplanningofwork, maintaining a high levelofproductivity.		
	10. Tosupportdecisionsmadeandadapttochanges, showing flexibilityandenthusiasm. 11. Anyothertaskassignedbythecompetentauthority		
	from timetotime.		
DIRECTLY SUPERVISES	Commis-I,II & III		
LIMITS OF AUTHORITY	 ✓ Advisory with theSousChef ✓ Raise indents according to kitchen requirement. ✓ To suggest for deployment of staffonovertime. ✓ Discipline of staff inthesection 		
	✓ Authorities Inter kitchen transferofingredients.		

FUNCTIONAL	_	Kitchen outlets-on foodproductionmatters.			
RELATIONSHIP		2. Stores-toensurethatadequatefooditemsareavailableto			
WITH		produce the appropriatemenuitems.			
		3. Kitchen stewarding-for cleanliness ofkitchenareas.			
		4 70 7 6 9			
		4. F & B- for Groupmealrequirements.			
		5. Engineering-on matters of maintenance of			
		kitchen equipmentandsafety.			
		6. Purchasing-on matters of rawmaterials/ingredients.			
MACHINES,	TOOLS	✓ VariousKitchenEquipment			
,	ANDMATERI	✓ PropertyManagementSystem			
ALS	111111111111111111111111111111111111111	✓ Various formsandformats			
ALS		✓ Checklists			
TERMINOLOGY		Should be well conversant with the terminology used in			
		International cuisines related to Food Production			
		Operations.			

5. JOB DESCRIPTIONOFCOMMIS

JOB TITLE	COMMIS –I,II&III		
REPORTS TO	CHEFDE PARTE (To Chef if no CDP is posted)		
JOB SUMMARY/KE Y RESPONSIBILITIES	To be responsible for the cooking and preparing dishes of the section as per the standard recipe and assisting the senior chefs in managing the kitchen effectively.		
DUTIES AND	notei as per thestandardrecipe.		
RESPONSIBILITES	2. Makes appropriate accompaniments and garnishes and presents dishesforservice.		
	3. Orders Material need inconsultation with the chefdeparte.		
	4. Should have adequate knowledge of Personal, Space and Equipment hygiene.		
	5. Takes action in emergencies and should have basic knowledge of applyingfirstaid.		
	6. Check the composition, properties and appearance of various kindsofcommodities.		
	7. Prevents loss and damage in thepreparation and storage ofperishablefoodstuffs.		
	8. To maintain desired nutritive value and temperature of the fooditems.		
	9. Receiving andtransmittingorders duringservice.		
	10. Maintains storage areas, utensils and equipment inworkingorder.		
	11. Ensures the portion size according to the standards.		
	12. AnyothertaskassignedbytheChef/Chefde parte from timetotime.		
DIRECTLY SUPERVISES	Helper (Kitchen)/Utility Workers		
LIMITS OF AUTHORITY	✓ Operational		

FUNCTIONAL RELATIONSHIP WITH	2. Ste	& B outlet-on food service and pick up atters. ores-to ensure that adequate food items are ailable to produce the appropriate menu ems.
	3. Ki	tchen stewarding-for cleanliness of kitchen eas.

	4. Engineering- on matters of maintenanceof kitchen equipmentandsafety.		
MACHINES, TOOLS AND MATERIALS	✓ Micros/KOT ✓ Various FormsandFormats ✓ Checklists		
TERMINOLOGY	Should be well conversant, with the terminology usedin Internationalcuisines related to Food Production Operations		

6. JOB DESCRIPTION OF SENIORHOUSEKEEPER/HOUSEKEEPER

JOB TITLE		SENIOR HOUSEKEEPER OR HOUSEKEEPER IF HE IS INCHARGE OF THE HOUSEKEEPING DEPARTMENT		
SUMMARY / RESPONSIBILITIE S	AN D	Responsible for cleanliness, maintenance and aesthetic upkeep o the hotel; works closely with a trained and motivated team that observes the policies, procedures and standards of the establishment and delivers to guest satisfaction. 1. TomonitorallHousekeepingOperationsinHotel Guest Rooms &PublicAreas. 2. Making duty Roaster ofStaff. 3. Organize, Supervise & coordinate work of the Housekeeping Department ondailybasis. 4. Counselling & advisingerringemployees. 5. Developing standardmotivationlevels. 6. Ensure maintenance of relevant records&inventories. 7. Deal with the lost & found and its disposalasperpolicy. 8. Coordinate with Mtc. Deptt. for repair & maintenance and Front Officeforrooms. 9. Inspecting & approving of Linen andcleaningetc 10. Monitoring inventory control & cost control without compromising on guest requirements&quality. 11. Monitoring work of contractors for cleaning, pest control, flowers, laundry & ensuring that quality standardsaremaintained 12. Monitor the activities of the Linen &UniformRoom. 13. Confirm that incoming supplies conform to specifications. 14. Conduct market surveys of new suppliersandproducts. 15. Plan the horticultural requirements of housekeeping with proper coordination withHorticultureDepartment. 16. Be familiar with property, safety, first aid and fire & emergency procedures & operate equipment safely and sensibly. 17. Any other duties assigned from time to time by the competentauthority.		
DIRECTLY SUPERVISES	,	Housekeeper/Asstt.Housekeeper/ FloorSupervisor/Desk Controller/ Linen Keeper and all other Housekeeping staff of the hotel.		

LIMITS OF AUTHORITY	As per delegation of powers.		
COORDINATES WITH	F&BService, Front Office Deptt., Maintenance & Security Department of the Hotel.		
TERMINOLOGY	Should be well conversant with the functioning of the Housekeeping Department.		

7. JOB DESCRIPTION OF SENIOR MANAGER/ MANAGER(FRONTOFFICE)/Sr.GRE/GRE

JOB TITLE	SENIOR MANAGER/ MANAGERFRONT OFFICE		
	ORSR.GRE/GRE IF HE IS INCHARGEOFTHE FRONT OFFICE		
	DEPARTMENT		
DEDODES TO			
REPORTS TO	GENERAL MANAGER/ DGM (HOTEL)		
JOB SUMMARY/ KEYRESPONSIBILIT IES	To recommend and meet budgets and goals by leading a front office team that ensures quality service standards with personalized guest attention		
DUTIES AND RESPONSIBILITIES	 Planandcoordinatetheprovisionoffriendly, efficient services totheguests Trace relevant statisticsaboutclientele Greet Guestsuponarrival Coordinate and supervise all activities fortheguests Assists guests with Airlines/ Train Bookingsand re-confirmation. CoordinateswithGuestdailyandgetfeedbackon theirstay. Check for VIP's arrival and block roomforthem. BeawareofdutyandadheretoOH&S,legislation, policiesandprocedures. Be familiar with property, safety, first aid and fire & emergency procedures & operate equipment safely and sensibly. Initiateactiontocorrectahazardoussituationand notify supervisors ofpotentialdangers. Logsecurityincidentsandaccidentsinaccordance withhotelrequirements. ReportproblemstoManagementwithsuggestionsfor resolution. Actively participate in organized meetings in consultation with the GM/ DGM(Hotel). Anyotherworkassignedfromtimetotimebythe competentauthority. 		
DIRECTLY SUPERVISES	Sr. Guest Relation Executive / Guest Relational Executive & other staff of Front Office Deptt.		
LIMITS OF AUTHORITY	As per delegation of powers.		
COORDINATES WITH	Housekeeping & Security Department		

Should be well conversant with the terminology used in Front Office Operations

8. JOB DESCRIPTIONOFSR.MANAGER/MANAGER (F&B)

JOB TITLE	SR. MANAGER / MANAGER (F&B) LOOKING AFTER RESTAURANTS AND BANQUETS.		
REPORTS TO	GENERA MANAGER/ DGM (HOTEL/F&B) L		
JOB SUMMARY/KE Y RESPONSIBILITIES	To meet the Banquet Revenue targets by providing high quality service through a banquet team of trained and motivated staff, within the policies and procedures of the		
	establishment, ensuring complete guest satisfaction. 1. Train staff according to the standards of the		
DUTIES AND RESPONSIBILITES	establishment Do business development in the market to get the banquet business.		
	3. Random checking of bills.4. Organize the functioning of F&B and Banquets etc.		
	and support services to meet function objectives.		
	5. Ensure that the policies and procedures of the		
	establishment are always maintained.		
	 6. Manage the resources effectively to meet objectives. 7. Supervise all functions and ensure they meet guest requirements. 		
	8. Ensure regular preventive maintenance of facilities and equipment.		
	 9. Manage the discipline and motivation of the staff. 10. Monitor targets and submit sales reports periodically. 11. Follow all local laws regarding function including 		
	liquor laws, noise levels, pollution etc.		
	12. Develop good public relation with government		
	agencies to provide support when needed.		
	13. Receive any special approvals from government		
	agencies e.g. excise, municipality, etc.		
	14. Ensure proper budgets.15. Any other duties as may be assigned from time to time by the competent authority.		
DIRECTLY SUPERVISES	All Banquet and other related staff.		
LIMITS OF AUTHORITY	 ✓ Recommends plansandbudgets ✓ Can allot staff duties within F&B and BanquetswiththeapprovaloftheGeneral Manager 		
	✓ Maintains disciplineofstaff.		

FUNCTIONAL	1.	Food Production Department-on food preparation
RELATIONSHIP		and supply.

2. 3. 4.	Contractors-on contracts for specialservices. Marketing for promotions and advertisement campaigns.ts-for businessdevelopment. Co-ordination with Government Departmentfor
4.	approvals.

MACHINES, TOOLS AND MATERIALS	 ✓ PropertyManagementSystem ✓ Banquet EquipmentandMachines. ✓ Various formsandformats ✓ Checklists ✓ MIS Reports (Soft andHardCopy)
TERMINOLOGY	Should be well conversant with the terminology used in Food & Beverage Operations.

9. JOB DESCRIPTION OF SR. RESTAURANT EXECUTIVE/RESTAURANTEXECUTIVE

JOB TITLE		SR. RESTAURANT EXECUTIVE/ RESTAURANT EXECUTIVE
REPORTS TO		SENIOR MANAGER / MANAGER (F&B)
JOB SUMMARY / RESPONSIBILITIE s	KEY	To organize and supervise an assigned restaurant with a view to provide quality and efficient food & beverage service to guests.
DUTIES RESPONSIBILITIE S	AND	 Deputize in absence of the Sr. Manager / Manager (F&B) and ensure smooth functioning of the restaurant. Train and supervise restaurant staff to give high standards of service interms of time, quality
		 and personalization. To ensure the items in the menu are served, appropriateorderisservedasperorderoftheguest. Inspecttablelayoutsensuringthattheymeetthe standardsset. Check and ensure the serviceability of equipmentand furniture. To make efforts so as to meetrestaurantbudgets. Toensureandsupervisethatfoodandbeverageordersare takencorrectly.
		 Controltheinventoryofcutleryandservice equipmentallotted. Assigndutiestothestaffofrestaurantinmostefficient ways. Ensurethatthestaffmeethygieneanddiscipline standards. EnsurethattheRestaurant/Outletisfree
		 EnsurethattheRestaurant/Outletisfree fromhazards. Provide services to the guests in caseofnecessity. ToensurethatBillClerks/Cashierdeposit restaurantsaledaily. Any other tasksasmaybeassigned from time to

	time by the competent authority.
DIRECTLY SUPERVISES	Sr. Captain/ Captain/ Stewards/ Bill Clerks in Restaurants
LIMITS OF AUTHORITY	Can supervise and direct the staffworking under him for conduct and functioning etc.
COORDINATES WITH	 Kitchen – for timely supplyoffoodordered Bar – for the supplyofalcoholicbeverages Housekeeping–forthecleanliness,decoration,plants, flowers and supplyoflinen.
	4. Engineering. – for the maintenance of restaurant fittings and equipment.
MACHINES TOOLS AND	✓ Property Management System/Micros
, MATERIALS	✓ Checklists✓ Various Forms andFormats✓ KOT/BOT
TERMINOLOGY	Should be well conversant with the English and French terminology used in Food & Beverage Operations

10. JOB DESCRIPTION OF SR.CAPTAIN/CAPTAIN

JOB TITLE	SR. CAPTAIN / CAPTAIN
REPORTS TO	SR. RESTAURANT EXECUTIVE / RESTAURANT EXECUTIVE
JOBSUMMARY/	To organize, supervise and train all service personnel in the restaurant with a view to providing quick and personalized food
RESPONSIBILITIES	& beverage service to guests.

	1 01 11 11 /6 . 11 1 . 66 1 . 110 . 11 1
DUTIES AND RESPONSIBILITIES	 Schedule weekly / fortnightly staff duty shifts with the approval of the Sr. Manager/ Manager (F&B) ensuring that work exigencies are met and the staff are rotated fairly. Allot daily duties to subordinate staff to meet work exigencies ensuring equityofwork. Conduct daily briefing using it as a two -way communication, training andcorrectiveaction. Attend to guest complaints and ensure guest satisfaction through immediateaction. Inspect the menu and to ensure the smooth flow of operations. Ensure the maintenance and aesthetic upkeep of the restaurant in close coordination with engineering and housekeeping. Organize the training of staff for meeting the standards ofservice. Develop restaurant sales through guest contacts and ensuringgoodservice. Ensure that the restaurant is free fromworkhazards. Supervisefoodservicewithaviewtoensurespeed, quality of serviceandpersonalization. Appraisestaffperformanceandrecommendrewardsto theManager. Control costs by applying foodcontrolprinciples. Serve wines and beverages according to the laid down practices/ norms / specifications ordered by the competentauthority. Motivate staff throughfairleadership. Maintainandcontrolthestocksofcutlery,crockery, linen, suppliesandequipment. Assist the accounts departmentinstocktaking. Handover lost and found properties to the
	Housekeeping as per rules. 18. Any other tasks as may be assigned from time to time by the competent authority.
DIRECTLY SUPERVISES	 Hostess/ Trainee Waiter/Billclerk/Asstt. Captain/Steward Waiter
COORDINATES WITH	 Kitchen – for timely supplyoffoodordered Bar – for the supplyofalcoholicbeverages Housekeeping – for supply of linen ,flowers, staff uniforms, restaurant cleanliness and lostandfound. Engineering. – for the maintenance of restaurant fittings,climatecontrol,equipmentandaudio-systems. KitchenStewarding–forthesupplyofcleancutlery, glassware, silverwareandchinaware.
MACHINES TOOLSAND	✓ Property Management System/Micros
, MATERIAL S	✓ Checklists✓ FormsandFormats✓ MIS Reports (Soft andHardCopy)

TERMINOLOGY	Should be well conversant with the terminology used in Food &
	Beverage Operations

12. JOBS DESCRIPTION OF BARMAN/ BAR TENDER/ASSTT.BARMAN

JOB TITLE	BARMAN/ BAR TENDER/ ASSTT. BARMAN
REPORTS TO	Sr. RESTAURANT EXECUTIVE / RESTAURANT EXECUTIVE
JOB SUMMARY/ KEYRESPONSIBIL ITIES	To present and serve wine and spirits to guests as per the standards of the establishment.
	 Requisition the wines and spirits forthebar. Display wines and spirits on the bar&trolley.
	3. Stock the bar/trolley withtheaccessories.
DUTIES AND RESPONSIBILITIE	 Present trolley to the seated guests and upsell the winesand spirits.
S S	5. Prepare and serve the ordered beverages as per laid down practices/ norms / specifications ordered by the
	competent authority. 6. To greet and have dialogue withtheguests.
	7. Replenish orders and rememberguestpreferences.
	8. Raise BOTs forthecashier.
	9. Any other tasks as may be assigned from timetotime
	by the competent authority.
COORDINATES WITH	1. Bar Stores / Dispensing Bar – for the supplyofwines
	andspirits.
	2. Kitchen Stewarding – for the supplyofglassware.
	3. Cashier – for giving the billing instructionsofguests.
MA CYMPIEG TO CA CA CA	Property Management System /Micros
MACHINES, TOOLS AND	Checklists
MATERIALS	 FormsandFormats
	MIS Reports (Soft and HardCopy)

12. JOB DESCRIPTION OF ASSISTANT CAPTAIN/STEWARD

JOB TITLE		ASSISTANT CAPTAIN/ STEWARD
REPORTS TO		CAPTAIN / SR. CAPTAIN
JOB SUMMARY/ RESPONSIBILITIE S	KEY	To provide quick and personalized food and beverage service to guests at allotted tables as per standards of service laid down and according to guest satisfaction.

	1. Attend briefings prior to restaurant opening, well
	groomed and equipped with the basic aidsofoperations. 2. Learn the French terms, menu preparations and their
	presentation.
DUTIES ANI	3. Prepare and serve the ordered beverages as per laid down practices/ norms / specifications ordered by the
RESPONSIBILITIE	competentauthority.
S	4. Check all the equipment and furniture at the restaurant for their serviceability andmaintenancerequirements.
	5. Clean and polish allotted silverware, cutlery, glassware
	andchinaware.
	6. Stock the sideboard with proprietary sauces, jams, salt and pepper cruets, butter dishes, linen and other service items.
	7. Lay table covers as perstandardsset.
	8. Fold napkins as per prescribedattractivestyles.
	9. Requisition fresh linen and flowers from housekeeping. 10. Air the restaurantandensurethatthe restaurant is
	clean.
	11. Receive greet andseatguests.
	12. Present wine-listsandmenucardsand take orders.
	13. Serve foodandbeveragebythestandards of the
	restaurant.
	14. Toensuresmoothsaleoffoodand beverages.15.Pr
	esentthebillsandreceivepayment
	correctly.16.An
	yothertasksassignedfromtimeto time by
	thecompetenta
	uthority.
COORDINATES WITH	Kitchen – for timely supply of guestfood. Rong for the gunply of look olich guest good.
	 Bar – for the supplyofalcoholicbeverages Housekeeping–forsupplyoflinen,flowers
	andrestaurantcleanliness
	4. Engineering. – for the maintenance of service
	equipmentandfurniture. 5. KitchenStewarding–forthesupplyofcleanservice
	items.
MACHINES,	✓ Property Management System/Micros ✓ Checklists
TOOL ANI	Circulists
SMATERIALS	202 / 202 andomenorms
TERMINOLOGY	Should be well conversant with the French terminology used in
	French Classical Menu.
L	

13. JOB DESCRIPTION OF ASSISTANT STEWARDS /WAITERS/TRAINEEWAITERS

JOB TITLE	ASSISTANT STEWARDS /WAITERS/ TRAINEE WAITERS
REPORTS TO	ASSTT. CAPTAIN / STEWARD
JOB SUMMARY / RESPONSIBILITIE S	To provide supportive help to stewards .in restaurant, clearance of soiled dishes, table set-ups, replenishing guest water and drinks, and food and beverage service to the guest

		1. Reportforbriefing
		Collect fresh linenfromHousekeeping.
		3. Collect, clean, polish and stack cutlery, crockery and
		glassware at thesideboard.
		4. Assist stewards intablelayouts.
DUTIES	AND	Replenish water jugs andicebuckets.
RESPONSIBILITIE		6. Check non- available items from kitchenandbar.
S		7. Helpinreceivingandseatingguestsintheallotted restaurant.
		8. Takefoodfromthekitchenanddeposititatthe
		sideboard.
		9. Provide service under the supervision of Steward.
		10.Replenish water goblets of guests.11.Independently
		carryoutservice,if required.
		12.Anyothertaskassignedfromtimeto time by
		thecompetenta
		uthority.
		4 771 1 6 1 1 6 1 1 6 1
COORDINATES WITH		1. Kitchen – for the pick-up of food orders of theguest.
		2. Bar – for the pick-up of beverage orders oftheguest.
MACHINES		3. Housekeeping – for the supply of linenandflowers.
MACHINES,		✓ Property Management System/Micros
TOOL	AND	✓ Checklists
	11111	✓ KOT / BOT andotherforms
SMATERIALS		
TERMINOLOGY		Should be well conversant with the French terminology used in
		French Classical Menu.

14. JOB DESCRIPTION OF SENIOR GUEST RELATION EXECUTIVE / GUESTRELATIONEXECUTIVE

JOB TITLE	SENIOR GUEST RELATIONEXECUTIVE/ GUEST RELATIONEXECUTIVE
REPORTS TO	SENIOR MANAGER/ MANAGER (FRONT OFFICE)
JOB SUMMARY/	Organize and supervise a shift with a view to providing fast and
KEYRESPONSIBILI	efficient front desk service
TIES	
DUTIES AND	1.Ensurethatallstaffreportontimeinproperuniformandwellg roomedasperhotelstandards.
RESPONSIBILITIES	 Takeoverfromtheprevious shiftandcheckthelog book for follow-upactions. Assigndutiesensuringequaldistributionofworkload duringashift. Briefstaffcorrectlyandencouragequestionssoasto ensure two –waycommunication. To check the register for VIPs already checked-in or expected and give them the courtesies as per policy of the hotel. Check arrivals and departures and tally the room
	 position. 7. Check the room key position and report any missing keys. 8. Meet and greet all arrivals and ensure accurate and speedyrooming. 9. Train and supervise front office agents to give high standards of service in terms of time, quality and

		personalization.
	10.	Check all equipment for service ability.
		• •
	11.	Check guest mail and packages and arrange their
	12	distribution. Keep those handy fornewarrivals.
	12.	Check statistical datasuchas:
		✓ DailyRoomRevenue
		✓ Occupancy
		√ Housecount
		✓ VIPList
		✓ Roomreport
		✓ Pre-registered
		RegistrationCards.
		✓ GuestFolios.
1	l3.	Prepare monthly statistics with regard to
		complimentary rooms, room nights and statutory data
		for MinistryofTourism.
	.4.	Assist in registering guests duringbusyperiods.
	.5.	Ensure that staff meet hygiene and disciplinestandards.
	l6.	Guest Relation Executive is also responsible to catch
		business and have constant interaction with various
		firms/ establishments. He should carry out marketing
		exercisealso.
1	17.	Any other duty assigned by the competent authority from timetotime.

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DIRECTLY SUPERVISES	Sr. Reservation Executive/ Reservation Executive.
LIMITS OF AUTHORITY	✓ Only advisory to the AssistantFrontOffice manager/ Front Office manager. Supervisesashift.
COORDINATES WITH	1. Housekeeping – for the preparation of roomsforsale. i) Stores – for the requisitionofsupplies. ii) Engineering – for the maintenance of front desk fittingsandequipment. iii) Bell desk – for the movementofguest baggage.
	iv) I.T. – for all matters of hardware and software. Telephones – for room updates and problems. F & B – group arrivals, meal plans, etc.
MACHINES TOOLS AND	✓ PropertyManagementSystem
MATERIAL S	✓ Checklists✓ Operational Reports (Soft and HardCopy)✓ Telephone
TERMINOLOGY	Should be well conversant with the terminology used in Front Office Operations

15. JOBDESCRIPTIONOFSENIORF&BCOSTCONTROLLER/F&BCOSTCONTROLLER/ASSISTANT F&B COSTCONTROLLER

DESIGNATION OF HOD	SENIOR F&B COST CONTROLLER/ F&B COSTCONTROLLER/ ASSISTANTF&B COSTCONTROLLER
REPORTS TO	General Manager (Tourism)/ General Managers/ Dy. General Managers (Hotels)

JOB SUMMERY/ KEY RESPONSIBILITIES

- Providing the information to the General Manager and F&B Departments Heads with cost of sales information needed to control all costs established and administe sound F&B Cost Control systems and procedures so as to ensure that F&B profits are maximized, consistent and with high standard of quality and service. Take initiative to see that F&B Control procedures areadheredto.
- Monitor activities relating to F&B Cost Control Areas o concern include food and beverage purchasing, receiving storage and issue menu planning, production and forecasting and analysis prepare reports to keep all levels of management informed of day to day F&B Costs and problems.

DUTIES RESPONSIBILITIES

- Ensure complete adherence to all local excise laws and dea with excise department to sort outanyqueries.
- Formulate and enforce sound control procedures for banquets.
- Verify that standard purchase specifications are followed oncontinuingbasis.
- Verify that accuracy of entries of the daily receiving and tha all food items received havebeen recorded.
- 5. Ensure that all merchandise is stored properly and monitorsecurity control.
- 6. Monitor procedures for issuing F&B items from stores to ensure that such merchandise is issued only on writter requisition signed by a properlyauthorized person.
- 7. Run periodicyieldtests.
- Take monthly inventories of F&B outlets & to manage the hotel monthly inventory process in the strict respect of the hotelpolicies.
- Establish potential food cost for each outlet and update each sixmonths.
- Close liaison with store in order to obtain best quality and prices.

Ensure and audit from time to time that official orders have been issued for all goods brought into the hotel.

- 12. Ensures that menus are costed atregularintervals
- TodecidealongwithChefthecorrectportioncontrolin food.
- 14. Ensure that all beverages items required are available.
- 15. Ensure that the system of issues to bars is carried out correctly.
- 16. Ensure that the computer input is carried outintime.
- 17. Providesalesanalysisofitemsbyrestaurantsona monthlybasis
- 18. Establish issue times for allstores.
- 19. Providing assistance and guidance to all staffunderhim.
- 20. Ensure that all month end reports are on the General Manager's desk by 7th working day after month endclose.
- 21. Produce a monthly food and beveragecontrolreport.
- 22. Updating prices of itemswhennecessary
- 23. Ensuringthatauditsarecarriedoutonthepointofsale terminals
- 24. Produce job description for all his/herstaff.
- 25. To prepare and issues various cost reports for Managemen analysis.

	T
	 Perform daily and monthly food and beverage sale reconciliation against PIS Sales report and ensure deviations are explained by concerneddepartmenthead. CoordinatecloselywithChefforobtainingall Inter departmentaltransfers. Surprisecheckingofthedailyreceivingandstorekeeping activities. Toensurethatallgoodsmovementsin/outthehoteland stores are accounted for andproperlysupported. To ensure the implementation of and compliance with al prevailing cost control policies and procedures by al departments. To prepare and issue variouscostreports. Ensure all recipes are updated in the system andmaintain records of all recipes then approve for newmenucreation. Monitor liquor inventory on dailybasisand conductsurpriseaudits. Ensure all cost isallocatedappropriately. Maintain all Excise Records as per locallawrequirement. Anyotherdutyassignedbythecompetentauthorityfrom
DIRECTLY SUPERVISES	Bill Clerk/Clerk etc. working under him
LIMITS OF AUTHORITY	Authorized to supervise the work of all staff working under him.
COORDINATES WITH	 AllF&Boutlets. Kitchen Stores Accounts
TERMINOLOGY	To ensure all systems, procedures regarding cost control are
	adhere to.

16. JOB DESCRIPTION OF HOUSEKEEPER/ASSISTANTHOUSEKEEPER

JOB TITLE	HOUSEKEEPER/ ASSISTANT HOUSEKEEPER
REPORTS TO	SENIOR HOUSEKEEPER
JOB SUMMARY/ KEY RESPONSIBILI TIES	To ensure that public areas are cleaned and maintained properly.
DUTIES AND RESPONSIBILITIES	 Inspect staff turnout of theteamassigned. Lead, train and motivate a public area team to clean and maintain public areas properly to the satisfaction of higher authorities andhotelguests. Prepare checklists for various areas in consultation with Sr. Housekeeper/ GM/DGM of hotel and then inspect all public areas asperchecklist.
	 Remove furniture, curtains and other fixtures whichrequirerepairs,mending,spotting,washing, etc.
	 Follow an advanced renovation programmeofpublic areasafteritisapprovedbythecompetentauthority.
	 Prepareachandeliercleaningscheduleandhaveit followed by thecleaningcrew.
	 Ensurethatthestafffollowhousekeepingsystems, procedures andstandards.

	8. Prepareacarpetshampooscheduleandensurethatitis
	followed intimelymanner.
	9. Ensurethesafetyandhygieneofthestaffworking underhim.
	10. Maintain discipline and conductperformance
	appraisals of the personnel underhercontrol. 11. Check all safety systems in public areas and follow - up
	onfaults. 12. Liaisewithsecuritypersonnelonsecuritymattersinthe
	publicarea.
	13. Account for the movement of allfurniture and fixtures inpublicare as
	14. Follow—uponallmaintenanceordersandsignfor work that gets completed tohis/hersatisfaction.
	15. Liaise with the housekeeping control deskforall matters concerning publicareas.
	16. Check and control all equipment ensuring thatthey are
	used correctly and stored appropriately afteruse. 17. Check the service ability of all publicare aequipment.
	18. Supervise the pest control schedules inpublicareas.
	19. Ensurethatinternalplantsandfloralarrangements
	are watered and recycled by the horticulture department.
	20. Reportalllostandfounditemsandensurethatthe
	prescribed proceduresarefollowed.
	21. Ensurethatallcloakroomattendantskeeppublic cloakrooms cleanandfresh.
	22. Anyothertaskassigned by the competent authority from time to time.
DIRECTLY SUPERVISES	Floor Supervisors/ Linen Keepers/ Desk Controllers.
LIMITS OF AUTHORITY	✓ Evaluates performance of public area
	housemen. ✓ Checks the discipline & hygieneofstaff.
	✓ Can declare a room outoforder
COORDINATES WITH	Security - onmattersofsecurity and safety on the
	public areas.
	2. Engineering-onmattersofmaintenanceandsafetyon
	8 . 8
	publicareas.
	publicareas.
	publicareas. 3. Control Desk –forcoordination. 4. Horticulture-formaintenanceofindoorplantsin publicareas
	publicareas. 3. Control Desk –forcoordination. 4. Horticulture-formaintenanceofindoorplantsin publicareas 5. Florist – for supply andmaintenanceof
	publicareas. 3. Control Desk –forcoordination. 4. Horticulture-formaintenanceofindoorplantsin publicareas
MACHINES, TOOLS	 publicareas. 3. Control Desk –forcoordination. 4. Horticulture-formaintenanceofindoorplantsin publicareas 5. Florist – for supply andmaintenanceof floral arrangementsinhotel. 6. General Stores- to requisitionsupplies. ✓ PropertyManagementSystem
AND	publicareas. 3. Control Desk –forcoordination. 4. Horticulture-formaintenanceofindoorplantsin publicareas 5. Florist – for supply andmaintenanceof floral arrangementsinhotel. 6. General Stores- to requisitionsupplies. ✓ PropertyManagementSystem ✓ Checklists
*	publicareas. 3. Control Desk –forcoordination. 4. Horticulture-formaintenanceofindoorplantsin publicareas 5. Florist – for supply andmaintenanceof floral arrangementsinhotel. 6. General Stores- to requisitionsupplies. ✓ PropertyManagementSystem ✓ Checklists ✓ FormsandFormats
AND	publicareas. 3. Control Desk –forcoordination. 4. Horticulture-formaintenanceofindoorplantsin publicareas 5. Florist – for supply andmaintenanceof floral arrangementsinhotel. 6. General Stores- to requisitionsupplies. ✓ PropertyManagementSystem ✓ Checklists ✓ FormsandFormats
AND	publicareas. 3. Control Desk –forcoordination. 4. Horticulture-formaintenanceofindoorplantsin publicareas 5. Florist – for supply andmaintenanceof floral arrangementsinhotel. 6. General Stores- to requisitionsupplies. ✓ PropertyManagementSystem ✓ Checklists ✓ FormsandFormats ✓ Operational Reports (Soft andHardCopy)

17. JOB DESCRIPTION OF FLOOR SUPERVISORS/DESKCONTROLLERS

JOB TITLE		FLOOR SUPERVISORS/ DESK CONTROLLERS		
REPORTS TO		HOUSEKEEPER/ ASSISTANT HOUSEKEEPER		
JOB SUMMARY/ KEYRESPON TIES	SIBILI	To ensure that guest rooms on an allotted floor/s are cleaned and maintained properly.		
DUTIES RESPONSIBILITIES	AND	 Inspect staff turnout of theteamassigned. Lead, train and motivate a floor team to prepare rooms properly and to the entire satisfaction oftheguest. Inspect VIP rooms and ensure that the room attendant has followed theproceduresset. Inspect each room completed by a room attendant with a specified room checklist and ensure they meet the standards of the establishment in terms of cleanliness, functionality andaestheticvalue. Maintain the floor pantry. To check par stocks of linen and guest amenities and cleaning supplies and requisition them in atimelymanner. Supervise the linen exchange procedure with the laundry ensuring that the par stocksaremaintained. Ensure that the housekeeping policies, systems and procedures and standards are followed by all staff on the floor. Train room attendants and housemen to achieve productivity andefficiencystandards. 		

		7 .1 1 . 1 . 1
	9.	Ensurethesafetyandpunctualityandhygieneofthe housekeeping staff.
	10.	Maintain discipline and conductperformance
	10.	appraisals of the personnel underhercontrol.
	11.	Check all safety systems on a floor andensurethat
	11.	defects if any arerectified.
	12.	Liaisewithsecuritypersonnelonsecuritymatterson
		thefloor.
	13.	Prepare the housekeeping report for thefrontoffice.
	14.	Check all maid carts to ensure it is well stocked with linen and supplies as perthestandards.
	15.	Follow –up on all maintenance orders and sign for orders and sign for work that gets completed to her satisfaction.
	16.	Liaise with the housekeeping control desk for departure rooms that need to be cleaned for sale and confirm that those rooms havebeencleared.
	17.	Liaise with the room service for the clearance of room
	18.	service traysandtrolleys.
	19.	Check the serviceability of allfloorequipment. Executethepestcontrolschedulesontheassigned
	15.	floors.
	20.	Toexecutethespringcleaningschedulesonthe assignedfloors.
	21.	EnsurethattheOutofOrderroomsaretreatedasper
	22.	procedure.
	22.	Ensurethatinternalplantsandfloralarrangements are watered and recycled by the horticulture
		department.
	23.	Reportallostandfounditemsandensurethatthe
		prescribed proceduresarefollowed.
	24.	Anyothertaskassignedbythecompetentauthority
		from timetotime.
DIRECTLY SUPERVISES	Assista	nt Floor Supervisor/ Room Attendants and housemen.
LIMITS		✓ Evaluates performance ofroomattendants
OF		and housemen in hercharge.
AUTHORIT		✓ Checks the disciplineofstaff✓ Can report to Housekeeper todeclarea
Y		room outoforder.
•		✓ Can requisition linen and supplies for
		afloor.
		✓ Authorized to enterguestrooms.
	1.	Front Office – for housekeeping room reports and the
COORDINATES WITH		cleanliness of rooms and making them availableforsale.
	2.	Security-onmattersofsecurityandsafetyonthe
		guestfloor.
	3.	Engineering-onmattersofmaintenanceandsafetyon
		guestfloors.
	4.	Control Desk – for receiving departure room
	5.	information and reportingclearedrooms Laundry – for the deposit of soiled linen ofafloor
	6.	Linen Room – for issue offreshlinen.

	 Horticulture-formaintenanceofindoorplantsin roomsandcorridors. Florist – for supply of floral arrangements inthehotel. Room Service – for the clearance oftraysandtrolleys. General Stores- to requisitionsupplies.
MACHINES, TOOLS AND MATERIALS	 ✓ PropertyManagementSystem ✓ Checklists ✓ FormsandFormats ✓ Operational Reports (Soft andHardCopy) ✓ Telephone
TERMINOLOGY	Should be well conversant with the terminology used in Housekeeping Operations

18. JOB DESCRIPTION OFLINENKEEPER

JOB TITLE		LINEN KEEPER
REPORTS TO		HOUSEKEEPER/ASSISTANT HOUSEKEEPER
JOB SUMMARY/ KEYRESPONSIBILI TIES		Maintains an inventory of linen and uniforms and their storage conditions as per prescribed standards. Be accountable for the movement of all linen and uniform. Issue linen and uniforms as
		per procedure
DUTIES RESPONSIBILITIES	AND	 Inspect staff turnout of the linen anduniformteam. Lead, train and motivate the team to provide service as perthestandards. Check periodically the condition of uniforms and linen andtakeappropriateactionfordamagedandsoiledones. Assign daily worktotailors. Maintain the storage conditions to minimize damage to linenanduniforms. Supervise the linen exchange procedure with the laundry ensuring that the par stocks are maintained and account forthestocks. ensure that the housekeeping policies, systems, procedures and standards are followed by all staff in the linen /uniformroom Coordinate closely with the laundry to ensure timely supply of fresh linenanduniforms. Ensure safety and hygiene oftheteam. Maintain discipline and conduct performance appraisals of the personnel under his /hercontrol. Ensure that the linen / uniform room is kept clean and orderly and that linen and uniforms are stored as per prescribedconditions. Introduce all relevant records in respect of linen and uniforms forcontrolpurposes.
		13. Execute the pest control schedules for the linen / uniformroom.14. Coordinate annual audit team of the linen / uniform room.
		15. Any other tasks assigned by the competent authority from timetotime.

DADLOGIA V GAMBERA MORG	 Helper(General).
DIRECTLY SUPERVISES	• '
LIMITS OF AUTHORITY	✓ Evaluates performance of Linen /
	Uniform room attendantsandhelpers
	✓ Checks the disciplineofstaff
COORDINATES WITH	1. Engineering-onmattersofmaintenanceandsafetyin
COORDINATES WITH	linenroom.
	2. Laundry – for the exchange of soiledlinenand
	uniforms forfreshones.
	3. All departments – for issue of freshstaffuniforms.
	4. Floor Supervisors – for issue offreshlinen
	5. FoodandBeverage-forexchangeofsoiledrestaurant
	linen withfreshones.
	6. Accounts – for periodicstocktaking.
MACHINES TOOLS AND	✓ Checklists
,	
MATERIAL	✓ Linen Room FormsandFormats
S	✓ Linen StockRegisters
	✓ Telephone
	, receptione
TERMINOLOGY	Should be well convergent with the terminology used in
TERMINOLOGY	Should be well conversant with the terminology used in
	Housekeeping Operations

19. JOB DESCRIPTION OF SECURITY OFFICERS

DESIGNATION OF HOD	SECURITY OFFICERS
REPORTS TO	General Manager (Hotel)
JOB SUMMARY/KE Y RESPONSIBILITIES	Overall Security Responsibility of Hotel
DUTIES RESPONSIBILITIES	 Responsible for the Security of the entire hotel day and night. Prepare duty roaster of Security Supervisors/ Guards Drivers working under him covering the daily securit aspects. Responsible for maintenance ofparkingareas. Looking after the Time Office in & out ofstaffand material. To ensure implementations of the guidelinesissuedby the Chandigarh Police from timetotime. Anyotherdutyassignedbythecompetentauthority from timetotime.
DIRECTLY SUPERVISES	Security Supervisor / Security Guards.
LIMITS OF AUTHORITY	 Checking/observing of all kind unusual activities and reporting to concern authority for information and necessary action ondailybasis. Can carry out surprise checking of Security Guards/Supervisors inthehotel.
COORDINATES WITH	 Keepaliaisonwithalldepartmentsofthehoteland Local Police for VIP functions and bigevents. To coordinate with the local police for VIP functions and events

TERMINOLOGY	Should be well conversant with the security arrangements of the hotel	
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20. JOB DESCRIPTION OF TECHNIALOFFICER, IDFC

DESIGNATION OF HOD	TECHNICAL OFFICER, IDFC
REPORTS TO JOB SUMMERY/ KEY RESPONSIBILITIES	General Manager (CA) & CS, Head Office 1. Supervision of existing Mechanical /Chemical Testing lab and ToolRoom. 2. Setting up and supervision of newcalibrationlab 3. Todealwithcustomerswhocomeforjobwork/testingetc. 4. Preparing the technical specificationforup-gradation / modification of existing machine or new machine.
DUTIES &RESPONSIBILITI E S	 To identify and approach the potential customers so that facilities can be provided to them. To monitor the working of IDFC/ MPICC staff in order to perform the jobs effectively and efficiently. To understand the customers requirement and provide them the bestpossible services. To understand the necessity of new facilities which will be suitable for the industries and to do best effort for having the same in IDFC. Checking of Cash receipt, register etc. filing o monthly service tax and to have the proper inventory of critical items. Proper maintenance of imprestaceount Distribution of work amongst the staff posted at IDFC Purchasing of daily requirement of Tool Room/ Testing Lab. Any other duty assigned by the competent authority from time to time
DIRECTLY SUPERVISES	Staff posted at IDFC/MPICC
LIMITS OF AUTHORITY	As per delegation of power
COORDINATES WITH TERMINOLOGY	Coordinates with Industry Department, U.T.Chandigarh Should be well aware about the functioning of all the machines technically.

Circulated vide letter no. P&A/P-II/30305-08 dated 03.01.2012

1. JOB DESCRIPTION OF SENIORRECEPTIONIST/RECEPTIONIST

JOB TITLE	SENIOR RECEPTIONIST/RECEPTIONIST	
REPORTS TO	SENIOR RESERVATION EXECUTIVE/ RESERVATION EXECUTIVE	
JOB SUMMARY/ KEYRESPONSIBILI TIES	To receive and attend the guest atthetimeofcheck-in. check the guest charges posted into guest folios accurately and promptly from various revenue outlets; settleguestaccounts,	То

	either by cash or credit, upon their departure, and maintain					
DUTIES AND RESPONSIBILITIES	 2. Take over a shift and note any special instructions for the shift. 3. Check the cash bank/float/imprest at the beginning of every shift and requisition petty cash from the Accounts Branch,ifnecessary. 4. Openguestfoliosaccuratelyfornewarrivalsandpost charges as soon astheyarrive. 5. Issuesafetydepositlockerstoguestsaccordingtothe procedures. 6. Pass allowances if wrong charges postedinfolios. 7. Prepare record and pre-registration for VIPs, handicapped people andoldpeople. 8. Prepare the room discrepancy report anddoublecheck by physical verification by abellboy. 9. Handle foreign currency as per Reserve Bank ofIndia regulationsandpreparethenecessarydocumentation. 10. Settle guest bills ensuring that accurate cash isreceivedor credit formalities are cleared as and whenever applicable. 11. Handle creditcardpaymentsthrough proper procedures. 12. Prepare theFrontOfficeDepartmental report andother reports. 13. Submit Net Cash Receipts with necessary documents to the Accounts Deptt.atthe end of the shift. 					
	reports. 13. Submit Net Cash Receipts with necessary documents to the Accounts Deptt.atthe end of					
LIMITS OF AUTHORITY	Can refuse to accept credit cards or foreign exchange not accepted by the hotel. Can refuse any disbursement of cash unless convinced about the authenticity of documents produced by the guest concerned. Give final clearance to bell boys to remove guest's baggage for departure guests. Canpost charges					
	to the guest folios against proper documentation. He is the custodian of safe deposit lockers.					
COORDINATES WITH	Lobby – for the clearance/removal of guest baggage from the premises					
MACHINES, TOOLS AND	 ✓ PropertyManagementSystem ✓ Checklists ✓ Cash related forms/formats 					
MATERIALS	,					

	✓ Telephone
TERMINOLOGY	Should be well conversant with the terminology used in Front Office Operations.

2. JOB DESCRIPTION OF SENIOR BELL CAPTAIN/BELLCAPTAIN

JOB TITLE		SENIOR BELL CAPTAIN/ BELL CAPTAIN			
REPORTS TO		SENIO RECEPTIONIST/ RECEPTIONIST R			
JOB SUMMARY/ RESPONSIBILITIES	KEY	To attend the briefings, check the arrival of the guests and to work closely with the Sr. Receptionist / Receptionist.			
DUTIES RESPONSIBILITIES	AND	 Attend briefings prior to the shift opening and take over from the previous shift. Attend to log book for any special instructions. 			
		2. Check the arrivals for the dayandroom status including departures for the day.			
		 Check the expected VIPs for the day. Prepare records and pre-registrations for VIPs, 			
		handicapped people and old people in consultation with Receptionist.			
		5. Ensure that all stationery supplies and forms are			
		available for a full shift and requisition them from			
		stores, if necessary.			
		6. Assist the Receptionist on updating data on room			
		rack/front office.			
		7. Prepare the room discrepancy report and double check			
		by physical verification at the time of check-in and			
		departure in consultation with the Receptionist.			
		8. Work closely with the receptionist and provide relevant			
		information to him.			
		9. Give departure rooms to housekeeping without delays.10. Assist in making room and occupancy reports.			
		11. Handle guests with scanty baggage diligently.			
		12. To maintain errand register for movement of Bell Boys			
		and perform miscellaneous errands for the guests on			
		request.			
		Any other task assigned by the competent authority from time to time.			

COORDINATES WITH	Housekeeping – for the cleanlinessofroomsfor sale. Also talliesroomposition					
	 Lobby–forthemovementofguestbaggageatthe time of arrivalanddeparture. Engineering–forthemaintenanceoffrontdeskfittings andequipment. 					
	4. F & B – formealplans.					
MACHINES, TOOLS AND MATERIALS	 ✓ PropertyManagementSystem ✓ Checklists ✓ Front desk form andformats ✓ Telephone 					
TERMINOLOGY	Should be well conversant with the terminology used in Front Office Operations.					

3. JOB DESCRIPTION OF BELLBOY/ SENIORBELLBOY

JOB TITLE		BELLBOY/ SENIOR BELLBOY				
REPORTS TO JOB SUMMARY/	KEY	SENIOR BELL CAPTAIN/ BELL CAPTAIN (when Bell Captain is not there - to the Sr. Receptionist/ Receptionist) To attend the briefings, check the arrival of the guests and to				
RESPONSIBILITIES	KLI	work closely with the Sr. Receptionist / Receptionist.				
DUTIES RESPONSIBILITIE S	AND	 Attend briefings prior to the shift opening and take over from the previous shift. Attend to log book for any special instructions. Check the arrivals for the day and room status including departures fortheday. 				
		 Check the expected VIPs fortheday. Assist in preparation of records and pre-registrations for VIPs, handicapped people and old people in consultation with BellCaptain. Ensure that all stationery supplies and forms are available for a full shift and requisition them from stores, if necessary. Prepare the room discrepancy report and double check by physical verification at the time of check-in & departure in consultation with the Receptionist (For Bell Boy doing duties of BellCaptain). Work closely with the receptionist and provide relevant informationtohim. Give departure rooms to housekeepingwithoutdelays. Assist in making roomandoccupancyreports. Handle guests withscantybaggagediligently. Ensure paging service and delivery guest message promptly. General upkeep of FrontOfficeArea. Maintenance and proper upkeep of graphic and display board to read with reference to events happenings in the hotel. Timely delivery of 'C' Forms to FRROoffice, Chandigarh. Anyothertaskassignedbythecompetentauthorityfrom time totime. 				

COORDINATES WITH	 Housekeeping – for the cleanlinessofroomsfor sale. Also talliesroomposition Lobby–forthemovementofguestbaggageatthe time of arrival anddeparture. Engineering–forthemaintenanceoffrontdeskfittings andequipment. F & B – formealplans.
MACHINES, AN TOOL S MATERIALS	 ✓ PropertyManagementSystem ✓ Checklists ✓ Front desk form andformats

	✓ Telephone
TERMINOLOGY	Should be well conversant with the terminology used in Front Office Operations

4. JOB DESCRIPTION OF ASSISTANT FLOOR SUPERVISOR/ROOMATTENDANTS

occupancy VIP rooms group arrivals, extra supplies, gurequests etc. in his / herassignedroom. 3. Issue and stock in the trolley, all linen guest supplies a cleaning supplies required to servetheguestrooms. 4. Service all vacant rooms for cleanliness and check maintenance. 5. Service all "Make my room" card room, occupied room VIP room and departure room by making bed with freather linen, replenishing all guest supplies and cleaning and tiding the rooms as per standard of cleanliness a hygienic. 6. Check all assigned rooms for maintenance requirement in room and notify the floor supervisorforfurtheraction. 7. Follow up with floor supervisor forcorrective action. 8. Physically check all assigned rooms for preparing to room occupancy report. 9. Promptly attend all guest calls for extra bed, launce.	JOB TITLE	ASSISTANT FLOOR SUPERVISOR/ ROOM ATTENDANT					
JOB SUMMARY/ KEYRESPONSIBILI TIES 1. To service guest rooms as per procedure andasper required standard of cleanliness and hygiene of the hotel. 2. To ensure that the rooms are clean, safeandfunctional in allrespects. 1. Receive daily allocationofrooms. 2. Attend daily briefings at the beginning of a shift regard occupancy VIP rooms group arrivals, extra supplies, guarequests etc. in his / herassignedroom. 3. Issue and stock in the trolley, all linen guest supplies a cleaning supplies required to servetheguestrooms. 4. Service all vacant rooms for cleanliness and check maintenance. 5. Service all "Make my room" card room, occupied room VIP room and departure room by making bed with free linen, replenishing all guest supplies and cleaning and tiding the rooms as per standard of cleanliness a hygienic. 6. Check all assigned rooms for maintenance requirement in room and notify the floor supervisorforfurtheraction. 7. Follow up with floor supervisor forcorrectiveaction. 8. Physically check all assigned rooms for preparing to roomoccupancyreport. 9. Promptly attend all guest calls for extra bed, launce.	REPORTS TO	FLOOR SUPERVISOR/ DESK CONTROLLER/ LINEN KEEPER					
RESPONSIBILITIES 2. Attend daily briefings at the beginning of a shift regard:	KEYRESPONSIBILI	To service guest rooms as per procedure andasper required standard of cleanliness and hygiene of the hotel. To ensure that the rooms are clean, safeandfunctional					
hairdryeretc. 10. Report irregularities on floortosupervisor. 11. Check all safety system and report toFloorSupervisor. 12. ReportanddepositlostandfoundarticlestotheFloor Supervisor 13. Report missing and broken propertytothe FloorSupervisor. 14. Count and deposit soiled linen to thelinenroom. 15. Undertake evening check of rooms and provide turn down service duringtheshift. 16. Notify supervisor regarding follow up action required subsequent shift in the guest room for DND roc service refused room, extra bed required, extra suppl and any other guestrequestetc. 17. Maintain a polite and dignified attitude towards to guestandstaff.	201120	 Attend daily briefings at the beginning of a shift regarding occupancy VIP rooms group arrivals, extra supplies, guest requests etc. in his / herassignedroom. Issue and stock in the trolley, all linen guest supplies and cleaning supplies required to servetheguestrooms. Service all vacant rooms for cleanliness and check for maintenance. Service all "Make my room" card room, occupied room, VIP room and departure room by making bed with fresh linen, replenishing all guest supplies and cleaning and by tiding the rooms as per standard of cleanliness and hygienic. Check all assigned rooms for maintenance requirement in room and notify the floor supervisorforfurtheraction. Follow up with floor supervisor forcorrectiveaction. Physically check all assigned rooms for preparing the roomoccupancyreport. Promptly attend all guest calls for extra bed, laundry delivery and pick up drinking water, extra supplies, iron, hairdryeretc. Report irregularities on floortosupervisor. Check all safety system and report toFloorSupervisor. Report missing and broken propertytothe FloorSupervisor. Count and deposit soiled linen to thelinenroom. Undertake evening check of rooms and provide turned down service duringtheshift. Notify supervisor regarding follow up action required in subsequent shift in the guest room for DND room, service refused room, extra bed required, extra supplied and any other guestrequestetc. Maintain a polite and dignified attitude towards the guestandstaff. Follow periodic/ spring cleaning schedule as planned by 					

LIMITS OF AUTHORITY	19.Anyotherjobassignedbythe competent authorityfromtimeto timeto follow up. ✓ May enterguestrooms ✓ Maydenyaccessofguestroomstounauthorizedhotel personnel andguests.				
COORDINATES WITH	 Coordinate with the following through his/ her immediate superior:- Security - on matters of security and safety ontheguest. Engineering – on matters of maintenance and safety on guestrooms. Horticulture- for supply of floral arrangement in the rooms/suites. Linen room- for issue of fresh linen and deposit of solid linen. Housekeeping Control Desk- for information, departure and clearance of rooms, VIP rooms, Group rooms, extra bedetc. Laundry- for pickup and delivery of guest laundry from rooms 				
MACHINES, TOOLS AND MATERIALS	✓ FormsandFormats ✓ Telephone				
TERMINOLOGY	Should be well conversant with the terminology used in Housekeeping Operations.				

5. JOB DESCRIPTION OF HOUSEMAN/HEADHOUSEMAN

JOB TITLE		HOUSEMAN/ HEAD HOUSEMAN				
REPORTS TO JOB SUMMARY/ KEYRESPONSIBILI TIES		FLOOR SUPERVISOR/ DESK CONTROLLER/ LINEN KEEPER To service the guest rooms, bathrooms and other areas as per procedure and as per required standard of cleanliness and hygiene. To ensure that the rooms and other areas are clean, safe and functional in all respects.				
DUTIES A RESPONSIBILITIES	AND	 Receive daily allocation ofrooms/areal. Attend daily briefings at the beginning of a shift regarding occupancy, VIP rooms, group arrivals/ extra bed/ extra supplies, guest requirements/ conferences in his/ her assignedrooms/areas. In case of bathroom, issue and stock in the trolley, all linen guest supplies, cleaning supplies required to servicetheguest. Service all rooms/ bathrooms for cleanliness and check for maintenance alongwithRoomAttendant. Service alongwith Room Attendant all makemyrooms, 				

	card room, occupied rooms, VIP room/ departure room by replacing all soiled bath linen replenishing supplies, cleaning and tiding the bathrooms, room floor and balcony etc. as per the standard of hygiene and cleanliness. 6. Check and notify to the Supervisor all maintenance requirements in the room/ bathroom. Follow up with Floor Supervisor forcorrectiveaction.					
	7. Promptlyattendallguestcallsforsupplies,shoe-shine etc. 8. Check all safety system and reportto Supervisor. 8. Check all safety system and reportto Supervisor.					
	8. Check all safety system and reporttoSupervisor 9. Report missing and broken propertytoSupervisor					
	9. Report missing and broken propertytoSupervisor.					
	10. Report and deposit 'lost and found' articlestothe FloorSupervisor.					
	11. Count and deposit all soiled linen to theLinenRoom.					
	12. Report irregularities on floor/ area to FloorSupervisor.					
	13. Clearallgarbagefromthegarbagebags/binsinthe area.					
	14. Vacuum allcarpetsdaily.					
	15. Followperiodic/springclearingscheduleas					
	planned byFloorSupervisor.					
	16. Shift furniture/ carpets as andwhenrequired.					
	17. If areas are assigned provide for cleaning of all surfaces with all equipment andcleaning supplies					
	18. Any other task assigned by the competentauthority					
	from timetotime.					
LIMITS OF AUTHORITY	✓ May enter guest rooms alongwithRoomAttendant.					
LIMITS OF AUTHORITY	✓ Maydenyaccessofguestroomstounauthorizedhotel					
	personnel andguests.					
COORDINATES WITH	Room Attendants					
TERMINOLOGY	Should be well conversant with the terminology used in					
	cleaning operations.					

ANNEXURE-3 PUBLICATION OF INFORMATION REGARDING ITEMS SPECIFIED IN RULE 4(1)(b)(iii) OF THE RIGHT TO INFORMATION ACT, 2005.

(The procedure followed in the decision making process, including channels of supervision and accountability)

S.No.	Nature/ Type of work	Level at which the case is initiated. (Name of the post)	Name of the post which deal with the case before the decision making authority	Level at which decision is made. (Name of the post)
1.	To deal with the tourism and industrial promotion activities.	,	Concerned HOD of the unit.	G.M's/CGM/ MD/ Chairman/ Board of Directors as per delegation of powers from time to time.

ANNEXURE-4 PUBLICATION OF INFORMATION REGARDING ITEMS SPECIFIED IN RULE 4(1)(b)(iv) OF THE RIGHT TO INFORMATION ACT, 2005.

(The norms set for the discharge of its functions)

S.No.	Item of Work	Norms set by the department (number of days taken for decision making)
1.	To deal with the Tourism Promotion and Industrial Activities.	CITCO is a commercial organization and all cases are dealt with depending upon the urgency of the case.

ANNEXURE-5

PUBLICATION OF INFORMATION REGARDING ITEMS SPECIFIED IN RULE 4(1)(b)(v) OF THE RIGHT TO INFORMATION ACT, 2005.

(The rules, regulations, instructions, manuals and records, held by it or under control or used by employees for discharging functions)

S.No.	Name of the Act	Name of the Rules	Name of the Manuals	Instructions (Write circular No./Date)	Any other Record/ Document
1.		CITCOEmployees Service Regulations,2011. The conditions of Services as applicable to the employees of Chandigarh. Admn. from time to time. Allotment of Indl ShedsRules1977.	The conditions of	Instructions as may be issued by the Chandigarh Administration from time to time	Instructions as may be issued by the Chandigarh Administration from time to time

ANNEXURE- 6 PUBLICATION OF INFORMATION REGARDING ITEMS SPECIFIED IN RULE 4(1)(b)(vi) OF THE RIGHT TO INFORMATION ACT, 2005.

(Statement of the categories of documents that are held or under control)

S.No.	Category of documents
1.	All records pertaining to the activities of this Corporation in Tourism Promotion and Industrial Development.

ANNEXURE- 7 PUBLICATION OF INFORMATION REGARDING ITEMS SPECIFIED IN RULE 4(1)(b)(vii) OF THE RIGHT TO INFORMATION ACT, 2005.

(The particulars of any arrangement that exists for consultation with, or representation by the members of the public in relation to the formulation of policy or implementation thereof.)

S.No.	Details/ Type of arrangements made.
	Not applicable

ANNEXURE- 8 PUBLICATION OF INFORMATION REGARDING ITEMS SPECIFIED IN RULE 4(1)(b)(viii) OF THE RIGHT TO INFORMATION ACT, 2005.

(Statement of the Boards, Councils, Committees and other bodies)

S.No.	Name of the Board(s)	Name of Council(s)	Name of Committee(s)	Name of other bodies (s) constituted by the department	Whether meetings of these bodies are open to the public (Yes/No)	Whether the minutes of such meetings are accessible for public (Yes/No)
1.	Board of Directors of CITCO constituted by Chandigarh Administration	Details avail	able in office recor	d.		

ANNEXURE- 9 PUBLICATION OF INFORMATION REGARDING ITEMS SPECIFIED IN RULE 4(1)(b)(ix) OF THE RIGHT TO INFORMATION ACT, 2005.

(Directory of the officers and employees)

Sr.No.	Name of the officers/ employee	Designation	Telephone No. (Office)
1.	Sh. Hari Kallikkat, IAS	Managing Director	4644440
2.	Sh. Amit Kumar, DANICS	Chief General Manager	4644440
3.	Sh. Maninder Kanwar	Company Secretary/ Manager(P&A)	4644430
4.	Sh. Khagesh Bhandari	ACF&A deployed as General Manager (F&A)/Manager (Commercial)/Mgr (IW) on deputation	4644430
5.	Sh. Anurag Walia	General Manager (Hotels) (on contract)	4644410
6.	Sh. Sandeep Sethi	AC(F&A) on deputation	4644430
7.	Sh. Sandeep Kapoor	Sr. Manager (F&B), HMV	4644410
8.	Sh.Sanjay Daniel Banerjee	Sr.Manager (F&B), U.T. Guest House (on deputation with U.T. Guest House, Chandigarh)	2740978
9.	Sh. Ganesh Dutt Sharma	Manager (Sales Depot)	4644430
10.	Sh.Vineet Chopra	Executive Chef/DGM, Hotel Parkview/CLV	2700050
11.	Sh.Praveen Nanda	Manager (Accounts)/HO	4644430
12.	Sh.Vinod Kashyap	Manager (CA)/Tourism/PRO	4644430
13.	Sh.Shiv Kr.Kukreja	Executive Engineer (on deputation)	-
14.	Sh. Bhushan Kumar	Sub Divisional Engineer (Civil]	4644472
15.	Sh. Vishal Jindal	Sub Divisional Engineer (Civil) (on deputation)	-
16.	Sh.Ajay Paul Sharma	Sub Divisional Engineer (PH)	4644472
17.	Sh. Jatinder Singh	Sub. Divisional Engineer (Electrical)/Executive Engineer	4644472
18.	Sh.Sudhir Gupta	DGM(Technical)/CITCO Petrol Stations	4644430
19.	Sh.Harmilan Singh	Deputy General Manager/Mgr(FO) &F&B, HSV	2700001
20.	Mrs. Anju Anand	Manager (I.W)	4644430

21.	Ram Babu	Commis-I	2700001
22.	Sh.Suresh Kumar	Commis-I	2700050
23.	Sh.Arjun Singh	Commis-I	2929708
24.	Sh. Charanjit	Commis-I (Contract)	4672222
25.	Sh.Rakesh Mehta	Commis-I (Contract)	4672222
26.	Laxmi Kant Sahoo	Commis-II	4644410
27.	Sh. Sandeep Bansal	Commis-II	4644410
28.	Sh.Nar Singh Rawat	Commis-II	4644410
29.	Sh.Sarabjit Singh	Commis-II	4644410
30.	Sh.Balam Singh	Commis-II	2700050
31.	Sh.Yadvinder Singh	Commis-II	4644410
32.	Sh.Chander Mohan	Commis-II	2696294
33.	Sh.Sham kumar	Commis-II	4644410
34.	Sh.Naginder Dutt	Commis-II	2700050
35.	Nagender Parshad	Commis-II	2700001
36.	Kehar Singh	Commis-II	2700001
37.	Sh.Shurbir singh	Commis-II	2700050
38.	Sh.Krishan Pal	Commis-II	2741266
39.	Sh.Rohit Bhardwaj	Commis-II	4672222
40.	Sh.Kesar Singh	Commis-II	4644410
41.	Jagat Singh Bisht	Commis-II	2700001
42.	Sh.Moti lal	Commis-II	4644410
43.	Sh.Jullius James	Commis-II	4644410
44.	Parampreet Singh	Commis-II	4672222
45.	Sh.Shiv Dayal	Commis-II	4644447
46.	Sh.Joginder Kumar	Commis-II	4644410
47.	Sh. Rajinder Parshad	Commis-II	4644410
48.	Manikam	Commis-II (Contract)	4644410
49.	Bhim Singh	Commis-II (Contract)	4644410
50.	Roop Singh	Commis-II (Contract)	4672222
51.	Sh. Amrit Singh	Commis-II (Contract)	4644451
52.	Sh. Vijay Kumar	Commis-II (Contract)	4672222
53.	Sh. Parveen	Commis-II (Contract)	2700050
54.	Sh.Des Raj	Commis-III	4644410
55.	Sh.Dile Burathoki	Commis-III	4644410
56.	Sh.Khop Bahadur	Commis- III	2741266
57.	Diwan Singh	Commis-III	2741266
58.	Mahesh Chander	Commis-III	2741266
59.	Manoj Singh Rawat	Commis-III	2700001
60.	Saha Nand	Commis-III	4644410
61.	Sh.Krishan Kr. Bahadur	Commis-III	4644447

62.	Sh.Angad Kumar	Commis-III	4644447
63.	Sh.Vijay Kumar Singh	Commis-III	4644447
64.	Sh.Tirlok Singh	Commis-III	2741266
65.	Sh.Dina Nath	Commis-III	2741266
66.	Sh.Prem Lal	Commis-III	2700050
67.	Sh.Jot Singh	Commis-III	2700001
68.	Sh.Surinder Rana	Commis-III	2741266
69.	Sh.Shambhoo Parshad	Commis-III	2740978
70.	Sh. Parkash Singh	Commis-III	2740963
71.	Sh. Megh Singh	Commis-III	4644410
72.	Sh. Khem Singh Rawat	Commis-III	2700050
73.	Sh. Mangal Singh	Commis-III	4644410
74.	Sh. Gobind Parshad	Commis-III	2700001
75.	Sh. Fateh Singh	Commis-III	2741266
76.	Sh. Uday Singh	Commis-III	4644447
77.	Sh. Guddu Ram	Commis-III	2929708
78.	Sh. Naresh Kumar	Commis-III	2625568
79.	Sh. Chander Mani	Commis-III	2700001
80.	Sh. Roshan Lal	Commis-III	4644488
81.	Sh. Banwari Lal	Commis-III	2700001
82.	Sh.Ram Kumar	Commis-III	2625568
83.	Sh.Suresh Chand	Commis-III	2700001
84.	Sh.Dayal Krishan	Commis-III	4644410
85.	Sh.Tajwar Singh	Commis-III	4644410
86.	Sh. Mohan Lal	Commis-III	2741266
87.	Sh. Satay Singh	Commis-III	4644410
88.	Sh. Ravinder Kumar	Commis-III	4672222
89.	Moti Singh	Commis-III	2700001
90.	Sh. Rakesh Kumar	Commis-III	2741266
91.	Ravinderjeet	Commis-III (Contract)	2700001
92.	Vishal Thakur	Commis-III (Contract)	2700001
93.	Sh. Ramesh Chand	Commis-III (Contract)	4644410
94.	Sh. Soban Singh	Commis-III (Contract)	4644410
95.	Sh. Arun Singh	Commis-III (Contract)	4644410
96.	Sh. Sikandar	Commis-III (Contract)	4644451
97.	Sh. Anik Kalia	Commis-III (Contract)	4644451
98.	Sh. Sarvesh	Commis-III (Contract)	2700050
99.	Sh. Sanjay Kumar	Commis-III (Contract)	4644410
100.	Sh. Lalit Singh	Commis-III (Contract)	4672222
101.	Sh. Gourav Dogra	Commis-III (Contract)	2700050
102.	Keshav	Commis-III (Contract)	4644410

644451
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644410
644410
644410
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700001
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2741266
2741266

140.	Sh. Avtar Singh	Boatman	2741266
141.	Sh. Upendra Kumar	Boatman	2741266
142.	Sh. Krishan Kumar	Boatman	2741266
143.	Sh. Ajay Kumar	Boatman	2741266
144.	Smt.Bhavna Puri	Sr.Asstt.	4644430
145.	Sh.Bhupinder Kaur	Sr.Asstt.	4644430
146.	Sh.Ajay Kumar	Sr.Asstt.	4644430
147.	Smt.Tripta Sharma	Sr.Asstt.	4644430
148.	Sh.S.C.Bhardwaj	Sr.Asstt.	4644430
149.	Sh. Amardeep	Sr.Asstt.	2740978
150.	Sh.Dharam Pal	Sr.Asstt.	4644430
151.	Sh.Harminder Singh	Sr. Asstt.	4644430
152.	Smt.Seema Gupta	Sr. Asstt.	4644430
153.	Smt.Seema Kumari	Sr. Asstt.	4644430
154.	Sh.Rajeev Kohli	Sr. Asstt.	2700050
155.	Sh.Anil Kumar Pandey	Sr.Asstt.	4644430
156.	Sarita Bhardwaj	Sr.Asstt.	4644430
157.	Smt.Neeru Kakkar	Jr.Asstt.	4644430
158.	Smt.Harinderjit Kaur	Jr.Asstt.	4644430
159.	Smt.Alka	Jr.Asstt.	4644471
160.	Smt.Krishan Kanta	Jr.Asstt.	4644430
161.	Sh.Kuldeep Singh	Jr.Asstt.	4672222
162.	Sh.Ravi Kumar	Jr.Asstt.	4644430
163.	Sh.Hawa Singh	Jr.Asstt.	4644410
164.	Sh.Anoop Bhatt	Jr.Asstt.	4644430
165.	Sh.Dheeraj Kumar	Jr.Asstt.	4644410
166.	Jyotsana Sethi	Jr.Asstt.	4644430
167.	Ashwani Kumar	Jr.Asstt.	4644430
168.	Ms. Manpreet Kaur	Jr.Asstt.	4644430
169.	Sh.Devinder Pal Singh	Jr.Asstt.	4644485
170.	Sh.Sunil Singh	Jr. Asstt. (Resident Asstt.)	011-23353359
171.	Sh.Anil Kumar Goyal	Sr.Acctt./Manager,CLV	2740978
172.	Sh.Kuljitinder Singh	Sr.Acctt./Manager(A),HMV	4644410
173.	Deepak Kumar	Sr.Acctt.	4644430
174.	Rachna Khanna	Sr.Acctt.	4644430
175.	Smt.Amrit Kaur	Sr.Acctt./Manager(A), HSV	2700001
176.	Sh.Vijay Choudhary	Sr.Acctt./ Manager(A), HPV	4642222
177.	Smt.Renu Sehgal	Sr.Acctt.	4644410
178.	Ms. Renu Bala	Sr. Acctt.	4644410
179.	Sh. Yash Pal Chaudhry	Sr. Acctt.	4644430
180.	Ms. Meghna Abrol	Sr. Acctt.	4672222

181.	Smt.Rita Khurana	P.A.	4644430
182.	Smt.Rajinder Kaur	Jr.Scale Stenographer	4644430
183.	Sh.Deep Chand	Jr.Scale Stenographer	4644430
184.	Smt.Inderjit Kaur	Jr.Scale Stenographer	4644430
185.	Smt.Reeta Rani	Jr.Scale Stenographer	4644472
186.	Sh.Rajesh Gera	Steno Typist	2740608
187.	Smt.Manju Arora	Steno Typist	4644430
188.	Smt.Seema Syal	Steno Typist	4644430
189.	Smt. Sangeeta Sehgal	Steno-Typist	4644410
190.	Mrs.Deepika Verma	Steno Typist	4644430
191.	Sh. Som Dutt	Asstt. F&B Cost Controller	4644488
192.	Ajay Kumar	Asstt. F&B Cost Controller	4644410
193.	Smt.Rajwinder Kaur	Asstt. F&B Cost Controller	4644430
194.	Ms. Deepty Trigotra	Asstt. Manager (Event & PR)	4644430
195.	Sh.Rikhi Ram	Clerk	4644430
196.	Om Parkash	Clerk	4642222
197.	Sh.Yashpal Dhawan	Jr.Bill Asstt.	2741266
198.	Sh.Shiv Kumar Sharma	Jr.Bill Asstt.	4672222
199.	Sh.Rajesh Nayyar	Jr. Bill Asstt.	4644410
200.	Sh.Dhan Raj	Jr. Bill Asstt.	4644410
201.	Shashi Pal	Jr. Bill Asstt.	2625568
202.	Joginder Chauhan	Bill Clerk	2700001
203.	Balwinder Kaur	Bill Clerk	4644430
204.	Bharat Bhushan	Bill Clerk	2741266
205.	Rajinder Kumar	Bill Clerk	2740979
206.	Sudhir Singh Thakur	Bill Clerk	2658093
207.	Smt. Pushap Lata	Bill Clerk	4644447
208.	Sh. Rakesh Kumar	Bill Clerk	2625568
209.	Sh.Vijay Kumar	Bill Clerk (on contract)	2741266
210.	Sh. Neeraj Raheja	Programmer	4644430
211.	Sh.Ramnik Kaushal	Jr.Programmer	4672222
212.	Sh.Vishal Parmar	Jr.Programmer	4644410
213.	Smt.Neeru Sharma	Helper (General)	4644430
214.	Sh.Vishwas Singh	Helper (General)	4672222
215.	Sh.Babu Ram	Helper (General)	2625568
216.	Sh.Rajinder Kumar	Helper (General)	4644481
217.	Sh.Mohinder Singh	Helper (General)	2625568
218.	Dhian Singh	Helper (General)	2696294
219.	Sh.Pan Bahadur	Helper (General)	2696294
220.	Sh.Prem Prasad Paudel	Helper (General)	2741266
221.	Raksha Devi Mehta	Helper (General)	4644410

222.	Sh.Kirpal Singh	Helper (General)	4644410
223.	Tarlok Kumar	Helper (General)	2625568
224.	Sh. Gurdeep Saran Narad	Helper (General) on DC rates	4644431
225.	Smt.Shakuntla	Asstt. Floor Supervisor	2700050
226.	Sunder Lal	Asstt. Floor Supervisor	4644410
227.	Ramesh Kumar Mangoli	Asstt. Floor Supervisor	4644410
228.	Sh. Raghu Nath	Asstt. Floor Supervisor	4644410
229.	Smt.Anjali	Room Attendant	4672222
230.	Smt.Shobhni Devi	Room Attendant	4672222
231.	Sh.Ashwani Rana	Room Attendant	4672222
232.	Sh.Mukesh Kumar	Room Attendant	4672222
233.	Sh.Ravinder Singh Gill	Room Attendant	4672222
234.	Dilesh Chand	Room Attendant	4644410
235.	Vivek Chabra	Room Attendant	4672222
236.	Mohinder Kumar	Room Attendant	4644488
237.	Gurpreet Singh	Room Attendant	4644488
238.	Surinder Singh	Head Houseman	4644410
239.	Surinder Kumar	Head Houseman	4644410
240.	Karam Pal	Head Houseman	2700050
241.	Suresh Kumar	Head Houseman	4644410
242.	Sh.Rajinder Kumar	Head Houseman	4672222
243.	Sh.Mukesh Kumar	Head Houseman	4672222
244.	Mahi Pal S/o Sh. Mohar Singh	Head Houseman	4672222
245.	Chaman Lal	Head Houseman	4672222
246.	Raj Kumar	Head Houseman	4672222
247.	Smt.Kamla Devi	House women	4644451
248.	Satbir	Houseman	4644472
249.	Rajinder Singh S/o Sh. Rekhi	Houseman	4644410
250.	Ram Chander Singh	Houseman	4644410
251.	Sh.Raju	Houseman	2700050
252.	Sh.Sanjay	Houseman	2700050
253.	Sh.Arvind Kumar	Houseman	4672222
254.	Sh.Shiv Kumar	Houseman	4644481
255.	Sh.Vijay Kumar	Houseman	4672222
256.	Sh.Rajesh Kumar	Houseman	4672222
	S/o Sh. Samay Singh		
257.	Mahi Pal S/o Sh. Jinda Ram	Houseman	4644410
258.	Mukesh Kumar S/o Sh.Rati	Houseman	4644410
	Ram		
259.	Kuldeep Kumar	Houseman	4672222
260.	Sh.Sahdev	Houseman (deploy as SG)	4644430

261.	Sh. Satish Kumar	Houseman	2700050
262.	Sh.Mohinder Singh	Houseman (PH)	4672222
263.	Sh.Abhishek	Houseman	4644430
264.	Goutam Kumar	Houseman	4672222
265.	Om Prakash	Houseman	4672222
266.	Brij Mohan	Sr. Bell Boy	4672222
267.	Smt. Leela Adhikari	Bell Boy	4644430
268.	Sh.Ganesh Chander	Bell Boy	4672222
269.	Sh.Vijay Kumar Dogra	Bell Boy	4672222
270.	Ravijeet Singh	Bell Boy	4644410
271.	Smt.Indira Devi	Helper (Mtc.)	4644410
272.	Ram Bali	Helper(Mtc)	4672222
273.	Smt.Gurpreet Kaur	Helper (Mtc)	2700050
274.	Sh. Ajay Kumar	Helper Mtc AC (on contract)	4644471
275.	Sh.Sansar Chand	Jamadar	4644430
276.	Sh.Shiv Chander Singh	Jamadar	4644928
277.	Sh.Kamal Singh	Jamadar	4644442
278.	Sh.Vasu Dev	Peon	4644438
279.	Sh.Kamaljit Singh	Peon	2700050
280.	Sh.Gopal Singh	Peon	4644474
281.	Sh.Manohar Lal	Peon	2740164
282.	Sh.Akbal Ali	Peon	4644442
283.	Sh.Ravinder Kumar	Peon	4644430
284.	Smt.Kanta Devi	Peon	4644931
285.	Sh.Mohammed Anish	Peon	4644475
286.	Smt.Parwati Devi	Peon	4644436
287.	Sh.Rajinder Kumar	Peon	4644410
288.	Sh.Kuldip Chand	Peon	4644410
289.	Sh.Romel Singh	Peon	4644445
290.	Shri Kant	Peon	4644474
291.	Jagdish Chand	Peon	4644440
292.	Sh. Sunil Kumar	Peon	4644482
293.	Sh. Vikram Singh	Peon	4644471
294.	Meen Parshad	Telephone Attendant	4644440
295.	Sh. Manoj Kumar	Book Binder	4672222
296.	Sh.Kuwar Singh	Jr. Salesman	4644480
297.	Sanjay Kumar	Jr.Salesman	4644483
298.	Ramesh Chander	Jr. Salesman	2741266
299.	Sh. Rajeev Sharma	Jr. Salesman	4644481
300.	Sh. Bhupinder Singh	Jr. Salesman	4644474
301.	Sh. Vijay Pal	Jr. Salesman (on contract)	2696294

302.	Sh. Gaurav Verma	Jr. Salesman (on contract)	4664449
303.	Sh. Rajesh S/o Mangu Ram	Jr. Salesman (on contract)	4644430
304.	Sh. Varinder Kumar	Jr. Salesman (on contract)	4644430
305.	Sh. Jasveer Singh	Jr. Salesman (on contract)	2696294
306.	Sh.Amarjeet Kumar	Head Mali	4644410
307.	Sh.Ram Asre S/o Ram Sukh	Head Mali	2741266
308.	Bajrangi	Head Mali	4644410
309.	Sh.Vijay Parsad	Head Mali	4644410
310.	Sh. Ram Asre S/o Jagru	Mali	4644472
311.	Sh.Sant Ram	Mali	2700050
312.	Sh.Om Parkash	Mali	4664449
313.	Sh.Paras Nath	Mali	4644410
314.	Jeeta Singh	Darban	4644410
315.	Sh.Pishori Lal	Sr. Security Guard	4644410
316.	Sh. Sanjiv Kumar (Masnoor	Sr. Security Guard	4644410
	Ali)		
317.	Sh.Gian Bahadur	Sr. Security Guard	4644410
318.	Raj Kumar	Security Guard	2700050
319.	Sh. Om Parkash	Security Guard	1644485
320.	Sh. Harjinder Singh	Security Guard	4644430
321.	Sh. Vijay Kumar	Security Guard (on contract)	4642222
322.	Sh.Angrej Singh	Security Guard (on contract)	4642222
323.	Sh.Piritam Kumar	Security Guard (on contract)	4644488
324.	Sh.Krishan Pal	Security Guard (on contract)	2700050
325.	Sh.Rishi Pal	Security Guard (on contract)	4644488
326.	Sh.Jatinder Kumar	Security Guard (on contract)	4644482
327.	Sh.Satbir Singh	Security Guard (on contract)	4644410
328.	Sh.Manjit Singh	Security Guard (on contract)	4644410
329.	Sh.Gyanbir Singh	Waiter	2741266
330.	Sh.Jai Parkash Kaushik	Waiter	4644410
331.	Sh.Anil Kumar	Waiter	4644410
332.	Sh.Dharam Chand	Waiter	4672222
333.	Sh.Kamal Chauhan	Waiter	4644430
334.	Sh.Parmvir Singh	Waiter	4672222
335.	Sh.Shyam Sunder Singh	Waiter	2741266
336.	Sh.Bahadur Singh S/o Bachi	Waiter	4672222
	Singh		
337.	Sh.Dilbag Singh	Waiter	4672222
338.	Sh.Mahajan Singh Rana	Waiter	4672222
339.	Sh.Kamlesh Kumar	Waiter	2741266
340.	Sh.Dheeraj Singh	Waiter	4672222

341.	Sh.Devender Singh	Waiter	2741266
342.	Sh.Subhash Kumar	Waiter	4644410
343.	Sh.Om Narayan Yadav	Waiter	4644472
344.	Sh.Nagender Singh	Waiter	2700050
345.	Sh.Sanjeev Kumar	Waiter	4644410
346.	Sh.Anil Kumar S/o Sh. Ram	Waiter	4672222
	Kumar		
347.	Sh.Sanjay Kumar	Waiter	2700050
348.	Sh.Mukesh Kumar	Waiter	4644410
349.	Sh.Rajbir Singh	Waiter	4672222
350.	Sh.Krishan Kumar	Waiter	4644430
351.	Sh.Rajinder Kumar	Waiter	4644410
352.	Sh. Narinder Kumar	Waiter	4644410
353.	Santosh Kumar Chandel	Waiter	4644447
354.	Jot Singh	Waiter	2700050
355.	Charan Singh	Waiter	4644447
356.	Satyawan	Waiter	2741266
357.	Heera Singh	Waiter	4644410
358.	Lala Ram	Waiter	4672222
359.	Netra Singh Bhandari	Waiter	4644410
360.	Sh.Vipin Kumar	Waiter	4644410
361.	Ashwani Kumar	Waiter	4644450
362.	Ramesh Kumar	Waiter	4644410
363.	Puran Singh	Waiter	2700050
364.	Kushaljit Singh	Waiter	4644410
365.	Suresh Giri	Waiter	4644410
366.	Sh.Saukar Singh	Waiter	4644410
367.	Sh.Jagdish Chand	Waiter	4644410
368.	Sh.Parveen Kumar Rana	Waiter	2929708
369.	Sh.Arvind Kumar	Waiter	4644410
370.	Sh. Jitender Kumar	Waiter	2700050
371.	Sh. Sunil Tomar	Waiter	2700050
372.	Sh. Vikas Chaudhary	Waiter (on contract basis)	4644410
373.	Sh. Naresh	Waiter (on contract basis)	4644410
374.	Sh. Pankaj Kumar	Waiter (on contract basis)	4644450
375.	Sh. Kashmir	Waiter (on contract basis)	4644450
376.	Sh. Ashwani Kumar	Waiter (on contract basis)	4644450
377.	Sh. Parvinder Singh	Waiter (on contract basis)	4644450
378.	Sh. Dharam Chand	Waiter (on contract basis)	4644450
379.	Sh. Ravinder Kumar	Waiter (on contract basis)	4644450
380.	Sh. Arun Lathar	Waiter (on contract basis)	2696294

381.	Sh. Parveen Kumar	Waiter (on contract basis)	4644410
382.	Sh. Ravi Kumar	Waiter (on contract basis)	4644450
		Waiter (on contract basis)	4644450
383.	Sh. Udey Singh Sh. Arun Kumar	Waiter (on contract basis)	4644430
384.		Waiter (on contract basis)	
385.	Sh. Sachin Machal	Waiter (on contract basis)	2741266
386.	Sh. Manoj	Waiter (on contract basis)	4644410
387.	Sh. Mukesh	Waiter (on contract basis)	4644410
388.	Sh. Anil Kumar	Waiter (on contract basis)	4644410
389.	Sh. Yogesh Sharma	Trainee Waiter	4644430
390.	Sh. Sunil Kumar	Trainee Waiter	4644430
391.	Sh. Pardeep Kumar	Trainee Waiter	4644430
392.	Sh.Jatinder Thakur	Trainee Waiter	2700050
393.	Sh.Dharam Singh	Utility Worker	4672222
394.	Sh.Indraduman	Utility Worker	4644410
395.	Sh.Hem Singh Thakur	Utility Worker	4672222
396.	Sh.Devi Dutt	Utility Worker	4644410
397.	Sh.Ramesh Chand Joshi	Utility Worker	4644410
398.	Sh.Arjun Parshad	Utility Worker	2741266
399.	Anil Kumar	Utility Worker	2929708
400.	Jagat Singh	Utility Worker	4644447
401.	Sant Lal	Utility Worker	4644410
402.	Dharma Raj	Utility Worker	4672222
403.	Hari Singh	Utility Worker	4644430
404.	Gopal Thapa	Utility Worker	4644410
405.	Sh.Bali Ram	Utility Worker	4644410
406.	Sh.Bhagwat Mandal	Utility Worker	4644447
407.	Sh.Sopan Gorey	Utility Worker	2696294
408.	Sh.Vinod Kishore Bhatt	Utility Worker	4644481
409.	Sh.Ram Kumar	Utility Worker	4644430
410.	Sh.Kulbir Singh	Utility Worker	4644410
411.	Sh.Banti Singh	Utility Worker	2625568
412.	Sh.Satish Kumar	Utility Worker	2929708
413.	Sh.Rakesh Kumar	Utility Worker	4644430
414.	Sh.Raj Kumar	Utility Worker	2929708
415.	Sh.Shishu Pal	Utility Worker	2741266
416.	Sh.Paras Nath	Utility Worker	4644410
417.	Sh.Ishwar Chand	Utility Worker	2929708
418.	Smt.Mati Devi	Helper (Kitchen)	4644430
419.	Purshottam Sharma	Helper (Kitchen)	4644447
420.	Sher Singh	Helper (Kitchen)	2741266
421.	Dhan Bahadur	Helper (Kitchen)	2741266

422.	Vijay Kumar	Helper (Kitchen)	2647905
423.	Rameshwar	Helper (Kitchen)	2412666
424.	Pardeep Kumar	Helper (Kitchen)	4672222
425.	Uttam Singh	Helper (Kitchen)	4644448
426.	Smt.Bhavna	Helper (Kitchen)	4644430
427.	Sh.Jatinder Malik	Manager(Front Office)&GRE	4644410
428.	Sh.Baldev Raj	Head Draftsman	4644472
429.	Sh.Amarjit Singh	A.E (Electrical)	4672222
430.	Sh.Ajay Kumar	A.E (PH)	4644472
431.	Sh.Vishal Sharma	J.E. (Civil)	2741266
432.	Sh.Amit Madan	J.E. (Civil)	4644410
433.	Sh.Rajesh Kumar	J.E.(Civil) (On Contract)	4672222
434.	Sh.Pawan Kapoor	Sr.Sports Officer	2700050
435.	Sh.Pritam Khadka	Chef De Parte	4644410
436.	Sh.Baldev Raj	Chef De Parte	4644410
437.	Sh. Anoop Kumar	Chef-de-Parte	4644410
438.	Sh. Manoj Kumar	Chef De Parte	4644410
439.	Sh. Suresh Aggarwal	Chef De Parte	2700001
440.	Sh. Suraj Parkash Bhardwaj	Security Officer	4644430
441.	Sh. Sanjay Sood	Security Officer	4644410
442.	Sh. Jaswinder Singh	Security Officer	2700050
443.	Sh.Sanjeev Kumar	Security Supervisor	4644430
444.	Sh.Dev Gir	Mortar Mate	4644472
445.	Sh.Rajesh Kumar	Mortar Mate	4644410
446.	Sh.Ajay Kohli	Mortar Mate	4644472
447.	Sh.Rakesh Kumar Puri	Mortar Mate	4644472
448.	Bhuvneshwar Sharma	Reservation Executive	4644410
449.	Sh.Pardeep Narang	Reservation Executive	2700050
450.	Avnish Vij	Reservation Executive	4644430
451.	Meenakshi	Receptionist	2700050
452.	Sh.Kulwinder Singh	Reservation Executive	4672222
453.	Sh.Ishwar Singh	Receptionist	4672222
454.	Sh.Sawan Kumar	Receptionist	4644410
455.	Sh. Uday Singh	Receptionist (on contract)	4644410
456.	Sh. Ravinder Kumar	Receptionist (on contract)	4644410
457.	Sh. Karandeep	Receptionist (on contract)	2700050
458.	Sh. Lakhvinder Singh	Receptionist (on contract)	2700050
459.	Smt. Veena	Receptionist	4644430
460.	Anil Kumar Grover	Receptionist	4644485

461.	Bhupinder Singh	Receptionist	2700050
462.	Sh.Virender Kumar	Receptionist	4644410
463.	Sh.Kulbhushan Chaudhary	Telephone Operator	4644430
464.	Sh.Nek Ram	Housekeeper	2700050
465.	Sh.Sikander Singh	Desk Controller	4644430
466.	Sh.Rupesh Dutt Mehta	Desk Controller	4644430
467.	Sh.Bhim Sain	Linen Keeper	4644410
468.	Surinder Singh	Linen Keeper	2700050
469.	Sh.Partap Singh Thakur	Floor Supervisor	4644410
470.	Smt.Suman Ahuja	Floor Supervisor	2700050
471.	Umesh Kumar Singh	Floor Supervisor	4644410
472.	Sh. Shiv Kumar	Floor Supervisor (on contract	2700050
473.	Shri Yashpal	Bell Captain	4672222
474.	Sh. Karan Singh	Bell Captain	4644430
475.	Sh. Ramesh Kumar	Bell Captain	2400050
476.	Sh.Satwinder Singh	Driver	4644430
477.	Sh.Rajesh Syal	Driver	011-23353359
478.	Sh.Anil Kumar	Driver	4644430
479.	Jagjivan Singh	Driver	2700050
480.	Ramesh Chandra	Driver (on contract)	4644410
481.	Ramesh Kumar	Driver (on contract)	4644471
482.	Amandeep Singh	Driver (on contract)	4644442
400			467000
483.	Manpreet Singh	Driver (on contract)	4672222
484.	Sushil Nasier	Driver (on contract)	4644430
485.	Sh. Arun Kumar	Jr. Tech. Asstt. (on contract)	4644482
486.	Sh. Rajiv Sharma	Jr. Tech. Asstt. (on contract)	4644482
487.	Sh. Arvind Kumar	Jr. Tech. Asstt. (on contract)	4644482
488.	Sh.Ram Murti Sharma	Electrical Supervisor	4672222
489.	Sh.Harjinder Singh	Music T.V.Operator	2700050
490.	Gurinder Singh	Music T.V. Operator	4644410
491.	Sh.Pritam Singh	Boiler Attendant	4672222
492.	Sh.Lakhmir Singh	Boiler Attendant	4672222
493.	Ram Niwas	Boiler Attendant	4644410

494.	Gurcharan Dass	Boiler Attendant	4672222
495.	Sh. Ravinder Singh	Carpenter (on contract)	4644472
496.	Sh.Rakesh Mohan	Electrician cum Gen Opt	2700001
497.	Sh.Vipin Kumar	Electrician cum Gen Opt	4672222
498.	Sh.Satish Kumar	Electrician cum Gen Opt	4672222
499.	Uggar Singh	Electrician cum Gen Opt	4644472
500.	Sant Lal	Electrician cum Gen Opt	4644410
501.	Sh.Kulwinder Singh	Electrician cum Gen Opt	4644430
502.	Manish	Electrician cum Gen Opt (on contract)	4672222
503.	Sh.Vijay Singh	Plumber	4644472
504.	Mehar Singh	Mtc. Supervisor (Civil/PH)	4672222
505.	Sh.Tilak Raj	Mtc. Supervisor (Civil/PH)	2700050
506.	Sh.Parkash Chand	A.C. Mechanic-cum-Electrician	2700050
507.	Surinder Kumar	Electrical Supervisor	4672222
508.	Ravi Kaul	A.C. Mechanic-cum-Electrician	4644410
509.	Sh.Satish Kumar Batra	A.C. Mechanic cum Electrician	2740978
510.	Sh. Davinder Singh	A.C.Mechanic cum Electrician (on contract)	2700050
511.	Sh.Arvind Choudhary	Sub Station Attendant (on contract)	4644410
512.	Chand Singh	Lift Operator	4644410

Gross Pay

CHANDIGARH INDUSTRIAL & TOURISM DEVELOPMENT CORPORATION LTD(A CHANDIGARH ADMINISTRATION UNDERTAKING)

Statement showing the Gross pay Month of March 2024

Sr No.	Emp. No	Emp. Name	Designation Name	Gross Pay
1	2157	SH AMIT KUMAR	CHIEF GENERAL MANAGER	129,502
2	2156	KHAGESH BHANDARI	GM(F&A)	157,286
3	2055	MANINDER KANWAR	COMPANY SECRETARY	157,760
4	835	ANURAG WALIA	GENERAL MANAGER	100,000
5	1962	SUDHIR GUPTA	DY.GENERAL MANAGER	125,036
6	1356	JATINDER SINGH THIND	EXECUTIVE ENGINEER	222,700
7	1916	VINEET CHOPRA	EXECUTIVE CHEF	130,574
8	1433	SANJAY DANIEL BANERJEE	SENIOR MANAGER	202,634
9	157	RAJPAL PANWAR	SENIOR MANAGER	186,928
10	513	GANESH DATT SHARMA	P.S.TO M.D.	157,286
11	1734	SANDEEP KAPOOR	SR. MANAGER(F&B)	163,916
12	153	AJAY PAUL SHARMA	SUB.DIVISION ENGINEER	246,860
13	152	BHUSHAN KUMAR	SUB.DIVISION ENGINEER	232,766
14	954	AMARJIT SINGH	ASSTT. ENGINEER	120,824
15	678	AJAY KUMAR	ASSTT. ENGINEER	117,422
16	1881	VISHAL SHARMA	ASSTT. ENGINEER	113,372
17	741	ADARSH GULATI	MANAGER ACCOUNTS	152,760
18	29	PRAVEEN NANDA	MANAGER ACCOUNTS	146,400
19	544	VINOD KASHYAP	MANAGER ACCOUNTS	79,846
20	515	ANJU ANAND	MANAGER	134,250
21	692	PAWAN KAPOOR	SPORTS OFFICER	145,320
22	1821	HARMILAN SINGH	MANAGER (F.O)	113,054
23	826	AJAY KUMAR SACHDEVA	(F & B)COST CONTROLLER	114,916

24	798	SURINDER MISHRA	MANAGER F & B	177,686
25	1386	DEVENDER SINGH	SR.HOUSE-KEEPER	112,654
26	1183	JATINDER MALIK	G.R.E	136,948
27	919	BALBIR KUMAR BANGA	G.R.E	125,446
28	2019	DEEPTI TRIGOTRA	ASSISTANT MANAGER	99,364
29	1075	ANIL KUMAR GOYAL	SENIOR ACCOUNTANT	126,646
30	1148	KULJITINDER SINGH	SENIOR ACCOUNTANT	126,646

Sr No.	Emp. No	Emp. Name	Designation Name	Gross Pay
31	31	SANJAY SHARMA	SENIOR ACCOUNTANT	126,646
32	32	AMRIT KAUR GILL	SENIOR ACCOUNTANT	123,082
33	521	RACHNA KHANNA	SENIOR ACCOUNTANT	119,518
34	1146	VIJAY CHAUDHARY	SENIOR ACCOUNTANT	103,480
35	747	RENU SEHGAL	SENIOR ACCOUNTANT	100,564
36	743	LOVENEET SINGH	SENIOR ACCOUNTANT	92,002
37	1763	DEEPAK KUMAR	SENIOR ACCOUNTANT	86,956
38	2022	MEGHNA ABROL	SENIOR ACCOUNTANT	85,526
39	1866	RENU BALA	SENIOR ACCOUNTANT	84,526
40	1858	YASHPAL CHOUDHARY	SENIOR ACCOUNTANT	84,426
41	1594	RITA KHURANA	PERSONAL ASSTT.	101,060
42	541	SOM DUTT	ASSTT.F&BCC	113,238
43	49	RAJWINDER KAUR SACHDEVA	ASSTT.F&BCC	102,280
44	87	NEERAJ RAHEJA	PROGRAMMER	117,196
45	46	BHAVANA PURI CHOPRA	SENIOR ASSISTANT	123,082
46	713	AMAR DEEP	SENIOR ASSISTANT	119,518
47	1242	PARVEEN PURI	SENIOR ASSISTANT	119,518
48	40	MADHU SHAHI	SENIOR ASSISTANT	111,226
49	529	BHUPINDER KAUR	SENIOR ASSISTANT	106,558
50	762	AJAY KUMAR	SENIOR ASSISTANT	106,558
51	589	DHARAM PAL	SENIOR ASSISTANT	103,480
52	1158	S.C. BHARDWAJ	SENIOR ASSISTANT	103,480
53	758	TRIPTA SHARMA	SENIOR ASSISTANT	103,480
54	612	SARITA BHARDWAJ	SENIOR ASSISTANT	103,480
55	50	SEEMA KUMARI	SENIOR ASSISTANT	103,480
56	745	SEEMA GUPTA	SENIOR ASSISTANT	102,480
57	1161	ANIL KUMAR PANDEY	SENIOR ASSISTANT	97,648
58	1690	HARMINDER SINGH	SENIOR ASSISTANT	97,648
59	527	RAJEEV KOHLI	SENIOR ASSISTANT	97,548
60	524	RAJINDER KAUR	JR.SCALE STENOGRAPHERI	112,900

61	202	DEEP CHAND	JR.SCALE STENOGRAPHERI	106,582
62	1698	INDERJIT KAUR	JR.SCALE STENOGRAPHERI	89,896
63	1882	AMIT MADAN	JUNIOR ENGINEER	113,372
64	2133	RAJESH KUMAR	JUNIOR ENGINEER	51,051

Sr No.	Emp. No	Emp. Name	Designation Name	Gross Pay
65	947	MEHAR SINGH	MAINTENANCE SUPERVISOR	100,074
66	54	TILAK RAJ	MAINTENANCE SUPERVISOR	87,734
67	156	BALDEV RAJ	HEAD DRAFTMAN	154,282
68	1294	SUBHASH SHARMA	SR. CAPTAIN	130,692
69	803	AJAY TANDON	SR. CAPTAIN	130,692
70	968	GOPAL KHADKA	CHEF DE PARTI	147,548
71	1485	PRITAM KHADKA	CHEF DE PARTI	133,060
72	975	MANOJ KUMAR	CHEF DE PARTI	131,050
73	1263	BALDEV RAJ	CHEF DE PARTI	111,676
74	1837	ANOOP KUMAR	CHEF DE PARTI	105,358
75	1729	SURESH AGGARWAL	CHEF DE PARTI	97,908
76	1021	SIMERJIT SINGH MANN	HOUSEKEEPER	114,916
77	1388	NEK RAM	HOUSEKEEPER	99,264
78	1291	DEEPAK KUMAR SHARMA	SUPERVISOR GR-I	142,780
79	1704	RAMNIK KAUSHAL	JR. PROGRAMMER	118,318
80	1894	VISHAL PARMAR	JR. PROGRAMMER	84,036
31	47	JYOTSANA SETHI	JUNIOR ASSISTANT	100,912
32	522	NARINDER KUMAR KWATRA	JUNIOR ASSISTANT	100,912
33	960	DHIRAJ KUMAR	JUNIOR ASSISTANT	100,912
34	185	HAWA SINGH BHARDWAJ	JUNIOR ASSISTANT	92,488
85	1530	KRISHAN KANTA	JUNIOR ASSISTANT	89,896
36	1105	NEERU KAKKAR	JUNIOR ASSISTANT	89,896
37	1481	HARINDERJIT KAUR	JUNIOR ASSISTANT	89,896
38	203	KULDEEP SINGH	JUNIOR ASSISTANT	88,588
39	1112	ALKA SACHDEV	JUNIOR ASSISTANT	87,304
90	519	DEVINDER PAL SINGH	JUNIOR ASSISTANT	86,818
)1	1692	RAVI KUMAR	JUNIOR ASSISTANT	84,874
92	1699	ANOOP BHATT	JUNIOR ASSISTANT	84,874
93	1766	SUNIL SINGH	JUNIOR ASSISTANT	83,624
94	772	ASHWANI KUMAR	JUNIOR ASSISTANT	78,752

95	1939	MANPREET KAUR	JUNIOR ASSISTANT	77,762
96	926	ISHWAR SINGH	RECEPTIONIST	96,996
97	1707	AVNISH VIJ	RECEPTIONIST	93,918
98	1193	MEENAKSHI	RECEPTIONIST	85,106

Sr No.	Emp. No	Emp. Name	Designation Name	Gross Pay
99	1470	ANIL KUMAR GROVER	RECEPTIONIST	73,154
100	1737	SAWAN KUMAR	RECEPTIONIST	72,372
101	1813	BHUPINDER SINGH	RECEPTIONIST	63,948
102	1663	VEENA	RECEPTIONIST	62,490
103	1887	VIRENDER KUMAR	RECEPTIONIST	62,490
104	2071	KARAN DEEP	RECEPTIONIST	25,288
105	2053	UDAY GREWAL	RECEPTIONIST	24,458
106	2088	LAKHVINDER SINGH	RECEPTIONIST	22,937
107	2091	RAVINDER KUMAR	RECEPTIONIST	22,937
108	1770	REETA RANI	JR.SCALE STENOGRAPHER-	87,304
109	824	YASH PAL DHAWAN	JUNIOR BILL ASSISTANT	113,224
110	545	SHIV KUMAR SHARMA	JUNIOR BILL ASSISTANT	113,224
111	757	RAJESH NAYYAR	JUNIOR BILL ASSISTANT	100,912
12	1101	DHAN RAJ	JUNIOR BILL ASSISTANT	95,242
13	1283	SHASHI PAL	JUNIOR BILL ASSISTANT	92,488
14	105	RAJINDER KUMAR MANDIWAL	JUNIOR BILL ASSISTANT	89,896
15	1282	AMARJEET SHARMA	JUNIOR BILL ASSISTANT	72,545
16	1958	SANJAY KUMAR SOOD	SECURITY OFFICER	89,058
17	1884	SURAJ PARKASH	SECURITY OFFICER	85,252
118	782	JASWINDER SINGH	SECURITY OFFICER	84,036
19	921	PRADEEP NARANG	RESERVATION EXECUTIVE	109,146
120	1623	KULWINDER SINGH	RESERVATION EXECUTIVE	102,990
121	1606	MOHIT GOPAL	CAPTAIN	112,386
122	814	AMAR SINGH	CAPTAIN	108,660
123	1732	RAJENDER KUMAR BHARDWAJ	CAPTAIN	100,074
24	820	DINESH KUMAR TIWARI	CAPTAIN	99,912
125	817	BALI RAM	CAPTAIN	92,844
126	1317	MAHENDER SINGH BIST	CAPTAIN	86,304
127	836	HARSH SINGH RANA	CAPTAIN	86,304
128	1475	LAL SINGH NEGI	CAPTAIN	86,304

129	1131	RAM RATTAN	CAPTAIN	81,444
130	847	SHANKAR SINGH	CAPTAIN	76,908
131	877	MOHINDER SINGH MEHRA	CAPTAIN	76,908
132	1313	KULDIP SINGH	CAPTAIN	75,762

Sr No.	Emp. No	Emp. Name	Designation Name	Gross Pay
133	831	VARINDER PAL	BARMEN	108,984
134	857	HARNAM SINGH	ASST. BARMAN	74,316
135	860	BAHADUR SINGH THAKUR	ASST. BARMAN	65,250
136	1305	MUKTA SHARMA	SR.REST.HOSTESS	96,672
137	990	RAM BABU	COMMISS-I	138,630
138	1220	SURESH KUMAR	COMMISS-I	116,274
139	1925	CHARANJIT SINGH SAINI	COMMISS-I	34,594
140	2103	RAKESH MEHTA	COMMISS-I	31,378
141	920	BHUVNESHWAR SHARMA	RESERVATION ASSISTANT	112,386
142	1365	RAM MURTI SHARMA	ELECTRICAL SUPERVISOR	100,074
143	1363	SURINDER KUMAR SHARMA	ELECTRICAL SUPERVISOR	97,158
144	1545	SARAVJIT SINGH	COMMISS-II	112,386
145	998	ARJUN SINGH	COMMISS-II	109,632
146	991	NAR SINGH RAWAT	COMMISS-II	109,146
147	1004	CHANDER MOHAN	COMMISS-II	105,906
148	1264	YADVINDER SINGH	COMMISS-II	102,504
149	1215	NAGENDER DUTT	COMMISS-II	96,996
150	1013	KEHAR SINGH	COMMISS-II	94,242
151	1437	KESAR SINGH	COMMISS-II	94,242
152	1764	LAXMI KANT SAHOO	COMMISS-II	93,918
153	1233	SHYAM KUMAR	COMMISS-II	92,844
154	1208	BALAM SINGH	COMMISS-II	92,552
155	1212	NAGENDER PARSHAD	COMMISS-II	91,488
156	73	SHIV DAYAL	COMMISS-II	91,488
157	1542	JAGAT SINGH BISHT	COMMISS-II	88,896
158	1825	SANDEEP BANSAL	COMMISS-II	83,550
159	1229	MOTI LAL	COMMISS-II	82,624
160	1252	RAJINDER PARSHAD	COMMISS-II	79,176
161	1504	KRISHAN PAL	COMMISS-II	79,176
162	1681	JULLIUS JAMES	COMMISS-II	76,908

163	1538	ROHIT BHARDWAJ	COMMISS-II	74,640
164	1773	PARAMPREET SINGH	COMMISS-II	66,540
165	1814	JOGINDER KUMAR	COMMISS-II	66,540
166	1988	ROOP SINGH	COMMISS-II	21,551

Sr No.	Emp. No	Emp. Name	Designation Name	Gross Pay
167	1996	BHIM SINGH	COMMISS-II	21,551
168	2130	MANIKAM	COMMISS-II	21,551
169	2147	PARVEEN	COMMISS-II	20,525
170	2040	AMRIT SINGH	COMMISS-II	20,525
171	2144	VIJAY KUMAR	COMMISS-II	20,525
72	2039	ARUN KUMAR	JR.TECHNICAL ASSISTANT	27,536
73	2110	ARVIND KUMAR	JR.TECHNICAL ASSISTANT	26,032
74	2089	RAJEEV SHARMA	JR.TECHNICAL ASSISTANT	26,031
75	2078	MEENAKSHI	RESTAURANT HOSTESS	24,084
76	2092	ISHA	RESTAURANT HOSTESS	22,937
77	2135	CHARU SHARMA	RESTAURANT HOSTESS	19,814
78	766	SANGEETA SEHGAL	STENO-TYPIST	100,388
79	1593	MANJU ARORA	STENO-TYPIST	89,696
80	1730	SEEMA SYAL	STENO-TYPIST	89,504
81	1824	DEEPIKA VERMA	STENO-TYPIST	84,350
82	1595	RAJESH GERA	STENO-TYPIST	81,088
83	1802	KULBHUSHAN CHAUDHARY	TELEPHONE OPERATOR	60,708
84	594	JAGJIWAN SINGH	DRIVER	105,304
85	1103	ANIL KUMAR	DRIVER	99,796
86	1522	RAJESH SYAL	DRIVER	97,380
87	1891	SATWINDER SINGH	DRIVER	61,150
88	2085	AMANDEEP SINGH	DRIVER	20,139
89	2010	Ramesh Kumar	DRIVER	18,357
90	2011	RAMESH CHANDRA	DRIVER	17,957
91	2082	AMARJEET GIR	DRIVER	17,367
92	2084	MANPREET SINGH	DRIVER	16,939
93	2086	SUSHIL NASIER	DRIVER	16,885
94	795	SANJEEV KUMAR	SECURITY SUP.	78,690
95	570	SHIV RAM ADHIKARI	CLERK	81,758
96	1603	OM PARKASH THAKUR	CLERK	68,960

197	2094	PRAMOD SINGH	CLERK	28,250
198	1083	JOGINDER CHAUHAN	BILL CLERK	84,188
199	1447	RAJINDER KUMAR	BILL CLERK	81,758
200	1120	BHARAT BHUSHAN	BILL CLERK	81,758

Sr No.	Emp. No	Emp. Name	Designation Name	Gross Pay
201	1334	RAKESH KUMAR	BILL CLERK	75,116
202	822	SUDHIR SINGH THAKUR	BILL CLERK	73,210
203	1724	PUSHAP LATA	BILL CLERK	53,278
204	1937	VIJAY KUMAR	BILL CLERK	12,353
205	941	UGGAR SINGH	ELECTRICIAN	96,672
206	1111	SANT LAL	ELECTRICIAN	93,918
207	1985	MANISH KUMAR	JR. TECHNICIAN	15,120
208	1844	ARVIND CHAUDHRY	Jr TECHNICIAN (S S A)	16,970
209	1797	VIJAY SINGH	PLUMBER	62,490
210	162	DEV GIR	MORTOR-MATE	96,672
211	213	AJAY KOHLI	MORTOR-MATE	96,672
212	735	RAKESH KUMAR PURI	MORTOR-MATE	96,672
213	164	RAJESH KUMAR	MORTOR-MATE	87,296
214	959	GURINDER SINGH	T.V.OPERATOR	88,572
215	1378	HARJINDER SINGH	T.V.OPERATOR	77,260
216	1372	PRITAM SINGH	BOILER ATTENDANT	91,164
217	1497	GURCHARAN DASS	BOILER ATTENDANT	91,164
218	1373	LAKHMIR SINGH	BOILER ATTENDANT	88,572
219	951	RAM NIWAS	BOILER ATTENDANT	82,332
220	2024	RAVINDER SINGH	CARPENTER	19,327
221	956	CHAND SINGH	LIFT OPERATOR	85,980
222	1369	VIPAN KUMAR	ELECTCUM-GEN.OPERATO	93,918
223	1370	SATISH KUMAR	ELECTCUM-GEN.OPERATO	93,918
224	1368	RAKESH MOHAN	ELECTCUM-GEN.OPERATO	91,164
225	90	KULWINDER SINGH	ELECTCUM-GEN.OPERATO	78,528
226	945	SATISH KUMAR BATRA	A.C.MECHANIC	93,918
227	944	PARKASH CHAND	A.C.MECHANIC	93,918
228	628	RAVI KAUL	A.C.MECHANIC	93,918
229	1478	PREM CHAND	A.C.MECHANIC	74,154
230	2112	DAVINDER KUMAR	A.C.MECHANIC	26,652

231	2097	AJAY KUMAR	A C MECHANIC(HELPER)	14,071
232	1768	SUBHASH	LIFE GUARD	67,836
233	1712	PARMOD KUMAR	BOATMAN	67,836
234	1713	ASHOK KUMAR	BOATMAN	67,836

Sr No.	Emp. No	Emp. Name	Designation Name	Gross Pay
235	1714	AVTAR SINGH	BOATMAN	67,836
236	1715	UPENDRA KUMAR	BOATMAN	67,836
237	1716	KRISHAN KUMAR	BOATMAN	67,836
238	1717	AJAY KUMAR	BOATMAN	67,836
239	724	ASHOK RAJ	STEWARD	76,422
240	846	CHAIN SINGH	STEWARD	76,422
241	1322	SHOBAN SINGH	STEWARD	76,422
242	871	VIDYA SAGAR BHATT	STEWARD	76,422
243	852	PYARE LAL	STEWARD	76,422
244	867	ROSHAN LAL	STEWARD	76,422
245	851	DEVI RAM	STEWARD	76,422
246	1132	MITRA NAND PALIWAL	STEWARD	74,316
247	1323	RAM DIN	STEWARD	74,316
248	555	PURAN SINGH	STEWARD	74,316
249	1327	DAYA RAM ACHARYA	STEWARD	74,316
250	1324	PARSHU RAM NAUTIYAL	STEWARD	74,316
251	856	MAHIMA PARSHAD	STEWARD	74,316
252	1331	TAN SINGH	STEWARD	72,210
253	861	AJAY KATOCH	STEWARD	72,210
254	866	MOHAN LAL BHATT	STEWARD	72,210
255	607	RAJ KUMAR	STEWARD	70,104
256	849	MOHAN LAL SHARMA	STEWARD	69,046
257	858	RAJA RAM	STEWARD	66,216
258	1338	BAHADUR SINGH	ASSTT.STEWARD	72,210
259	1354	KAMLESH KUMAR S/O S.R.	ASSTT.STEWARD	70,104
260	873	JOT SINGH	ASSTT.STEWARD	70,104
261	875	CHARAN SINGH	ASSTT.STEWARD	70,104
262	878	SANTOSH KUMAR CHANDEL	ASSTT.STEWARD	72,210
263	1332	GYANBIR	ASSTT.STEWARD	72,210
264	1527	KAMAL CHAUHAN	ASSTT.STEWARD	72,210

265	1337	SHYAM SUNDER	ASSTT.STEWARD	72,210
266	1528	HIRA SINGH s/o JODHA SINGH	ASSTT.STEWARD	72,210
267	1134	PARAMVIR SINGH	ASSTT.STEWARD	70,104
268	1335	DEVENDER SINGH	ASSTT.STEWARD	70,104

Sr No.	Emp. No	Emp. Name	Designation Name	Gross Pay
269	1351	SAUKAR SINGH RAWAT	ASSTT.STEWARD	70,104
270	1340	JAI PARKASH KAUSHIK	ASSTT.STEWARD	70,104
271	1347	NETRA SINGH BHANDARI	ASSTT.STEWARD	70,104
272	1450	JAGDISH CHAND	ASSTT.STEWARD	70,104
273	1499	DHEERAJ SINGH	ASSTT.STEWARD	70,104
274	1348	MAHAJAN SINGH	ASSTT.STEWARD	70,104
275	1339	DILBAG SINGH	ASSTT.STEWARD	70,104
276	1342	ANIL KUMAR S/OSH.RAM KR	ASSTT.STEWARD	70,104
277	1341	SATYAWAN	ASSTT.STEWARD	70,104
278	1346	KUSHALJIT	ASSTT.STEWARD	70,104
279	1336	LALA RAM THAKUR	ASSTT.STEWARD	70,104
280	1345	DHARAM CHAND	ASSTT.STEWARD	63,352
281	869	VIPAN KUMAR	ASSTT.STEWARD	62,490
282	1674	RAJINDER KUMAR	ASSTT.STEWARD	52,770
283	1227	SHURBIR SINGH	COMMISS-III	96,996
284	999	TRILOK SINGH	COMMISS-III	93,918
285	1449	KRISHAN KUMAR BAHADUR	COMMISS-III	83,064
286	671	PARKASH SINGH	COMMISS-III	80,958
287	637	GUDDU RAM	COMMISS-III	80,958
288	562	SAHA NAND	COMMISS-III	80,634
289	884	NARESH KUMAR	COMMISS-III	78,852
290	1249	KHEM SINGH RAWAT	COMMISS-III	78,690
291	892	GOBIND PARSAD	COMMISS-III	78,690
292	1445	SURINDER RANA	COMMISS-III	78,528
293	880	DINA NATH	COMMISS-III	78,528
294	902	PREM LAL	COMMISS-III	78,528
295	1446	SHAMBHOO PARSHAD	COMMISS-III	78,528
296	673	ANGAD KUMAR	COMMISS-III	78,528
297	890	VIJAY KUMAR SINGH	COMMISS-III	78,366
298	891	MOTI SINGH	COMMISS-III	78,366

299	887	DIWAN SINGH	COMMISS-III	78,366
300	1096	KHOP BAHADUR GURUNG	COMMISS-III	76,422
301	893	UDEY SINGH	COMMISS-III	76,422
302	899	MEGH SINGH	COMMISS-III	76,422

Sr No.	Emp. No	Emp. Name	Designation Name	Gross Pay
303	901	CHANDER MANI	COMMISS-III	76,422
304	580	ROSHAN LAL	COMMISS-III	76,422
305	1250	FATEH SINGH	COMMISS-III	76,422
306	1251	MANGAL SINGH	COMMISS-III	76,422
307	894	JORAWAR SINGH	COMMISS-III	76,422
308	1245	RAM KUMAR	COMMISS-III	76,422
309	1505	RAVINDER KUMAR	COMMISS-III	74,316
310	1246	SURESH CHAND	COMMISS-III	74,316
311	1254	DAYAL KRISHAN	COMMISS-III	74,316
312	1268	TAJWAR SINGH	COMMISS-III	74,316
313	1257	RAKESH s/oGIAN CHAND	COMMISS-III	74,316
314	904	MOHAN LAL	COMMISS-III	74,316
315	1498	MAHESH CHANDER	COMMISS-III	74,154
316	1682	DESH RAJ	COMMISS-III	74,154
317	685	JOT SINGH	COMMISS-III	72,842
318	1119	BANWARI LAL	COMMISS-III	72,210
319	1676	DILE BUDHATHOKI	COMMISS-III	65,104
320	1829	MANOJ SINGH RAWAT	COMMISS-III	61,384
321	1787	SATAY SINGHS/OSH GROVER	COMMISS-III	55,686
322	2041	ANIK KALIA	COMMISS-III	19,327
323	2045	SIKANDER	COMMISS-III	19,327
324	2046	ARUN SINGH s/oGOPAL S	COMMISS-III	19,327
325	1857	RAMESH CHAND	COMMISS-III	18,858
326	2007	Soban Singh	COMMISS-III	18,498
327	2093	SARVESH BAGHEL	COMMISS-III	16,886
328	2128	VISHAL THAKUR	COMMISS-III	16,847
329	2129	RAVINDERJEET SINGH	COMMISS-III	16,847
330	2148	GOURAV DOGRA	COMMISS-III	16,045
331	2143	LALIT SINGH	COMMISS-III	16,045
332	2141	KESHAV KUMAR	COMMISS-III	16,045

333	2126	SANJAY KUMAR	COMMISS-III	15,316
334	1668	SANJAY KUMAR	WAITER	54,228
335	1657	NAGENDER SINGH	WAITER	54,228
336	1671	PARVEEN KUMAR RANA	WAITER	54,228

Sr No.	Emp. No	Emp. Name	Designation Name	Gross Pay
337	1649	SURESH GIRI	WAITER	54,228
338	1653	SUBHASH KUMAR	WAITER	54,228
339	1659	SANJEEV KUMAR	WAITER	54,228
340	1680	MUKESH KUMAR	WAITER	54,228
341	1654	OM NARAYAN YADAV	WAITER	54,228
342	1651	RAJBIR SINGH	WAITER	52,770
343	1660	ANIL KUMAR S/O GARIB DASS	WAITER	52,770
344	1691	KRISHAN K S/O RAM AVTAR	WAITER	51,312
345	1745	ARWIND KUMAR	WAITER	48,396
346	1746	NARINDER KUMAR	WAITER	48,396
347	1761	RAMESH KUMAR	WAITER	48,396
348	1760	ASHWANI KUMAR	WAITER	48,396
349	1815	SUNIL TOMAR	WAITER	39,810
350	1816	JITENDER KUMAR	WAITER	39,810
351	1908	YOGESH SHARMA	WAITER	20,000
352	2033	RAVINDER KUMAR	WAITER	15,307
353	2034	ARUN LATHER	WAITER	15,307
354	2025	ASHWANI KUMAR	WAITER	15,307
355	2030	UDAY SINGH	WAITER	15,307
356	2029	RAVI KUMAR	WAITER	15,307
357	2107	ARUN	WAITER	15,196
358	2028	PARVINDER SINGH	WAITER	14,813
359	1970	NARESH SHARMA	WAITER	14,144
360	1969	VIKAS CHAUDHARY	WAITER	14,144
361	2005	KASHMIR SINGH	WAITER	13,470
362	2142	ANIL KUMAR	WAITER	13,127
363	2146	SACHIN MACHAL	WAITER	13,127
364	2145	MANOJ KUMAR	WAITER	13,127
365	2059	BHAGVAN DASS	WAITER	12,773
366	2064	PARVEEN KUMAR	WAITER	12,773

367	2032	DHARAM CHAND	WAITER	11,851
368	2035	PARVEEN KUMAR S/O VED	WAITER	9,875
369	86	MEEN PARSHAD	SR.TELEPHONE ATTENDANT	76,422
370	1062	PARTAP SINGH THAKUR	FLOOR SUPERVISOR	78,528

Sr No.	Emp. No	Emp. Name	Designation Name	Gross Pay
371	1061	KAMAL SINGH	FLOOR SUPERVISOR	76,260
372	1068	UMESH KUMAR SINGH	FLOOR SUPERVISOR	76,260
373	1406	DILWAR SINGH	FLOOR SUPERVISOR	74,316
374	1066	DALJIT SINGH	FLOOR SUPERVISOR	72,210
375	1071	SUMAN AHUJA	FLOOR SUPERVISOR	69,942
376	568	MADAN LAL	FLOOR SUPERVISOR	68,160
377	1693	RUPESH DUTT MEHTA	FLOOR SUPERVISOR	65,104
378	1749	SIKANDER SINGH	FLOOR SUPERVISOR	60,384
379	1853	SHIV KUMAR	FLOOR SUPERVISOR	13,364
380	1058	BALWANT SINGH	ASSTT.FLOOR SUPERVISOR	76,422
381	1411	SUNDER LAL	ASSTT.FLOOR SUPERVISOR	72,210
382	1072	RAGHU NATH	ASSTT.FLOOR SUPERVISOR	70,104
883	1069	RAMESH KUMAR MANGOLI	ASSTT.FLOOR SUPERVISOR	70,104
84	1512	SHAKUNTLA PANT	ASSTT.FLOOR SUPERVISOR	70,104
85	1027	SURINDER SINGH	LINEN KEEPER	80,796
86	1390	BHIM SAIN	LINEN KEEPER	76,260
87	1429	ARUN KUMAR	HEAD MALI	76,422
88	625	VIJAY PARSAD	HEAD MALI	76,422
89	1579	RAM ASRE S/O RAM SUKH	HEAD MALI	70,104
90	1578	BAJRANGI	HEAD MALI	70,104
91	1819	AMARJEET KUMAR	HEAD MALI	51,150
92	531	SANSAR CHAND	JAMADAR	85,818
93	533	SHIV CHANDER SINGH	JAMADAR	78,690
194	72	KAMAL SINGH	JAMADAR	75,324
95	683	KUWAR SINGH	JR.SALESMAN	70,104
96	1082	RAMESH CHANDER	JR.SALESMAN	70,104
97	641	SANJAY KUMAR	JR.SALESMAN	69,106
98	1568	ISHWAR CHAND	JR.SALESMAN	68,160
199	1569	VINOD KISHORE BHATT	JR.SALESMAN	68,160
100	1951	BHUPINDER SINGH	JR.SALESMAN	46,864

401	1948	RAJIV SHARMA	JR.SALESMAN	46,804
402	2017	VIJAY PAL	JR.SALESMAN	16,072
403	2037	VIRENDER KUMAR	JR.SALESMAN	15,307
404	2038	GAURAV VERMA	JR.SALESMAN	15,307

Sr No.	Emp. No	Emp. Name	Designation Name	Gross Pay
405	2047	RAJESH	JR.SALESMAN	15,307
406	2058	JASVEER SINGH	JR.SALESMAN	14,578
407	535	VASU DEV	PEON	78,690
408	75	KAMALJIT SINGH	PEON	78,690
409	74	RAJINDER KUMAR	PEON	78,690
410	1162	KULDIP CHAND	PEON	78,690
411	71	ROMEL SINGH	PEON	76,422
412	80	JAGDISH CHAND	PEON	74,316
413	107	MOHAMAD ANISH	PEON	74,316
414	77	GOPAL SINGH	PEON	71,150
415	79	MANOHAR LAL	PEON	71,090
416	1107	AKBAL ALI	PEON	70,104
417	770	SHRIKANT PATHAK	PEON	69,046
418	1630	RAVINDER KUMAR	PEON	64,434
419	1631	KANTA DEVI	PEON	64,434
420	1710	PARVATI DEVI	PEON	57,468
421	1952	SUNIL KUMAR	PEON	45,508
422	1953	VIKRAM SINGH S/O FATEH SINGH	PEON	41,284
423	1200	KARAN SINGH	BELL CAPTAIN	74,316
424	577	YASH PAL	BELL CAPTAIN	74,316
425	1203	RAMESH KUMAR	BELL CAPTAIN	72,210
426	1964	MANOJ KUMAR	BOOK BINDER	45,508
427	1029	RAKSHA DEVI MEHTA	HELPER	78,690
428	965	TALWINDER SINGH	HELPER	76,422
429	716	KIRPAL SINGH	HELPER	76,422
430	651	DHIYAN SINGH	HELPER	76,422
431	1286	PISHORI LAL	HELPER	74,376
432	699	BABU RAM	HELPER	74,316
433	616	MOHINDER SINGH	HELPER	74,316
434	715	PAN BAHADUR	HELPER	74,316

435	695	TARLOK KUMAR	HELPER	74,316
436	796	VISHWAS SINGH	HELPER	72,210
437	1548	RAM BALI	HELPER	70,104
438	1540	SHER SINGH S/OCHATTER S	HELPER	70,104

Sr No.	Emp. No	Emp. Name	Designation Name	Gross Pay
439	1567	RAJINDER KUMAR	HELPER	68,220
440	1608	BHAVANA SHARMA	HELPER	68,160
441	1090	SUBHASH CHAND	HELPER	67,148
442	1600	PREM PRASAD PAUDEL	HELPER	66,216
443	1609	NEERU SHARMA	HELPER	66,216
444	1684	GURPREET KAUR	HELPER	62,652
445	1696	INDIRA DEVI	HELPER	60,870
446	1700	MATI DEVI	HELPER	59,088
447	1778	RAMESHWAR	HELPER	52,770
448	1786	PURSHOTTAM SHARMA	HELPER	52,770
449	1772	VIJAY KUMAR	HELPER	52,770
450	1776	PRADEEP KUMAR	HELPER	51,312
451	1777	UTTAM SINGH	HELPER	51,312
452	1785	ASHOKEN G.K.	HELPER	51,312
453	1702	GURDEEP SARAN NARAD	HELPER	20,000
454	684	BELI RAM	UTILITY WORKER	72,210
455	686	SOPAN GOREY	UTILITY WORKER	72,210
456	905	JAGAT SINGH	UTILITY WORKER	70,104
457	1255	DHARAM SINGH	UTILITY WORKER	70,104
458	1503	SHISHU PAL	UTILITY WORKER	70,104
459	1486	HEM SINGH THAKUR	UTILITY WORKER	70,104
460	1557	INDRADUMAN	UTILITY WORKER	70,104
461	1506	DHAN BAHADUR	UTILITY WORKER	68,160
462	1571	DHARAM RAJ	UTILITY WORKER	68,160
463	1570	SANT LAL	UTILITY WORKER	68,160
464	1563	PARAS NATH	UTILITY WORKER	68,160
465	1586	RAM KUMAR S/O M.LAL	UTILITY WORKER	68,160
466	1614	BHAGWAT MANDAL	UTILITY WORKER	66,216
467	1253	HARI SINGH	UTILITY WORKER	61,600
468	1790	RAMESH CHAND JOSHI	UTILITY WORKER	52,830

469	1722	DEVI DUTT	UTILITY WORKER	52,770
470	1788	GOPAL THAPA	UTILITY WORKER	52,770
471	1779	KULBIR SINGH	UTILITY WORKER	52,770
472	1782	RAKESH KUMAR s/o RATI RAM	UTILITY WORKER	52,770

Sr No.	Emp. No	Emp. Name	Designation Name	Gross Pay
473	1780	BANTI SINGH	UTILITY WORKER	52,770
474	1791	ARJUN PRASAD	UTILITY WORKER	52,770
475	1781	SATISH KUMAR	UTILITY WORKER	51,312
476	1793	RAJ KUMAR	UTILITY WORKER	51,312
477	1554	PARAS NATH	MALI	68,160
478	1583	RAM ASHRE YADAV S/O JHGRU	MALI	68,160
479	1581	OM PARKASH	MALI	68,160
480	1820	SANT RAM	MALI	51,312
481	783	OM PARKASH	SECURITY GUARD	76,422
482	1561	SURINDER SINGH	SECURITY GUARD	68,220
483	1584	HARJINDER SINGH	SECURITY GUARD	68,160
484	1667	RAJ KUMAR	SECURITY GUARD	62,652
4 85	1900	JITENDER KUMAR	SECURITY GUARD	12,623
1 86	1899	KRISHAN PAL	SECURITY GUARD	12,623
187	1905	PRITAM KUMAR	SECURITY GUARD	12,623
188	1898	RISHI PAL	SECURITY GUARD	12,623
189	1901	ANGREJ SINGH	SECURITY GUARD	12,623
190	1896	VIJAY KUMAR	SECURITY GUARD	12,623
191	1910	SATBIR SINGH	SECURITY GUARD	12,623
192	1915	MANJIT SINGH	SECURITY GUARD	12,623
193	1407	DILESH CHAND	ROOM ATTENDANT	72,210
194	1060	ANJALI	ROOM ATTENDANT	72,210
195	1634	SHOBNI DEVI	ROOM ATTENDANT	64,434
196	1750	VIVEK CHABRA	ROOM ATTENDANT	54,228
197	1741	MUKESH KUMAR s/oBALESHWAR	ROOM ATTENDANT	54,228
198	1806	MOHINDER KUMAR	ROOM ATTENDANT	49,854
499	1807	GURPREET SINGH	ROOM ATTENDANT	49,854
500	1740	ASHWANI RANA	ROOM ATTENDANT	49,044
501	1756	RAVINDER SINGH GILL	ROOM ATTENDANT	47,730
502	1863	JATINDER THAKUR	WAITER (TRAINEE)	20,000

503	1920	PARDEEP KUMAR	WAITER (TRAINEE)	20,000
504	1909	SUNIL KUMAR	WAITER (TRAINEE)	20,000
505	1166	GIAN BAHADUR	SR.SECURITY GUARD	78,690
506	785	PRITHVI PAL SINGH	SR.SECURITY GUARD	74,376

Sr No.	Emp. No	Emp. Name	Designation Name	Gross Pay
507	1033	SURINDER SINGH	HEAD HOUSEMAN	74,316
508	700	MAHI PAL S/O MOHAR S.	HEAD HOUSEMAN	74,316
509	1098	RAJINDER KUMAR S/O BIRU	HEAD HOUSEMAN	72,210
510	1410	RAJINDER KUMAR S/O	HEAD HOUSEMAN	72,210
511	1413	CHAMAN LAL	HEAD HOUSEMAN	72,210
512	1412	MUKESH KUMAR S/Omadan LAL	HEAD HOUSEMAN	72,210
513	1040	KARAM PAL	HEAD HOUSEMAN	72,210
514	1041	SURESH KUMAR	HEAD HOUSEMAN	70,104
515	1416	RAJ KUMAR	HEAD HOUSEMAN	70,104
516	1048	PAL	HEAD HOUSEMAN	68,160
517	1039	SURINDER KUMAR	HEAD HOUSEMAN	65,250
518	1036	SAHDEV	HOUSEMAN/HOUSE WOMAN	74,316
519	1097	MAHI PAL S/O JINDA RAM	HOUSEMAN/HOUSE WOMAN	74,316
520	1047	RAJESH KUMAR VIDLA	HOUSEMAN/HOUSE WOMAN	72,210
521	1038	SATBIR	HOUSEMAN/HOUSE WOMAN	72,210
522	648	RAJU	HOUSEMAN/HOUSE WOMAN	70,104
523	1555	SANJAY	HOUSEMAN/HOUSE WOMAN	66,378
524	1703	KAMLA DEVI	HOUSEMAN/HOUSE WOMAN	59,088
525	1748	KULDEEP KUMAR	HOUSEMAN/HOUSE WOMAN	54,228
526	1754	RAJINDER KUMAR	HOUSEMAN/HOUSE WOMAN	54,228
527	1755	RAM CHANDER SINGH	HOUSEMAN/HOUSE WOMAN	54,228
528	1747	MUKESH KUMAR s/o RATI RAM	HOUSEMAN/HOUSE WOMAN	54,228
529	1743	SHIV KUMAR	HOUSEMAN/HOUSE WOMAN	54,228
530	1751	SATISH KUMAR	HOUSEMAN/HOUSE WOMAN	54,228
531	1742	ARVIND KUMAR	HOUSEMAN/HOUSE WOMAN	54,228
532	1744	VIJAY KUMAR	HOUSEMAN/HOUSE WOMAN	54,228
533	1818	OM PARKASH	HOUSEMAN/HOUSE WOMAN	51,312
534	1817	GOUTAM KUMAR	HOUSEMAN/HOUSE WOMAN	51,312
535	1960	ABHISHEK	HOUSEMAN/HOUSE WOMAN	46,804
536	1954	MOHINDER SINGH	HOUSEMAN/HOUSE WOMAN	42,452

537	639	GANESH CHANDER	BELL BOY	74,316
538	1683	LEELA ADHIKARI	BELL BOY	62,652
539	1664	BRIJ MOHAN	BELL BOY	56,636
540	1803	RAVIJEET SINGH	BELL BOY	51,312

Sr No.	Emp. No	Emp. Name	Designation Name	Gross Pay
541	1801	VIJAY KUMAR DOGRA	BELL BOY	51,312
542	1415	JEETA SINGH	DARBAN	74,316
543	1535	GANGA SINGH	DARBAN	70,104

Grand Total

39,606,039

PUBLICATION OF INFORMATION REGARDING ITEMS SPECIFIED IN RULE 4(1)(b)(xi) OF THE RIGHT TO INFORMATION ACT, 2005.

(Budget allocated to each of its agency, indicating the particulars of all plans, proposed expenditure and reports on disbursement made)

S.No.	Head/Item of the budget	Proposed expenditure during the year	Disbursement made
		Figures in Lacs.	
	NA	The budgets are provided to the govt. departments/organizations funded by State/Central Govt. CITCO is being run by its own revenue earned from operations and accordingly expenditure is incurred at its own, with no involvement of consolidated fund of State/Centre Thus, this point is not applicable in CITCO.	-

PUBLICATION OF INFORMATION REGARDING ITEMS SPECIFIED IN RULE 4(1)(b)(xii) OF THE RIGHT TO INFORMATION ACT, 2005.

(The manner of execution of subsidy programmes, including the amounts allocated and the details of beneficiaries of such programmes)

S.No.	Scheme under subsidy given	Manner of execution of subsidy programme.	Amount Allocated (Rs.)	Details of beneficiaries.
	N.A	N.A	N.A	N.A

PUBLICATION OF INFORMATION REGARDING ITEMS SPECIFIED IN RULE 4(1)(b)(xiii) OF THE RIGHT TO INFORMATION ACT, 2005.

(Particulars of recipients of concessions, permits or authorizations granted)

S.No.	Concessions/Permit / Authorization grant	Name of the recipient	Address of the recipient
1.	The CITCO is providing facility to allow 20% discount on room tariff in all hotels i.e. Hotel Mountview, Hotel Shivalikview & Hotel Parkview to the disabled person shaving more than 40% disability against producti on of documentary evidence of their disability issued by the Health / Social Welfare Departmentof respective State Governments vide resolution No:127.10 dated 9.9.2002.	Disabled persons	

PUBLICATION OF INFORMATION REGARDING ITEMS SPECIFIED IN RULE 4(1)(b)(xiv) OFTHE

RIGHT TO INFORMATION ACT, 2005.

(Details in respect of the information, available, reduced in an electronic form.)

Sr.No.	Type of Information
1.	CITCO has its own web site i.e. http://citcochandigarh.com and all information relating to activities of CITCO is available in it.

PUBLICATION OF INFORMATION REGARDING ITEMS SPECIFIED IN RULE 4(1)(b)(xv) OF THE RIGHT TO INFORMATION ACT, 2005.

(Particulars of facilities available to citizens for obtaining information.)

S.No.	Facilities available	Remarks (No. of days in a week/ Timings etc.)
	Information relating Tourism Promotion & Industrial Activities from the concerned Manager of Branch:-	
1	Regarding company affairs : Company Secretary matters	I)12:00TO01:00PM
2	Regarding Indl. Sheds : Manager (Industrial Wing)	ii) 04:00 TO 05:00 PM
3.	Regarding establishment : Manager(P&A) matters	On all working days.
4.	Regarding Tourism activities : TP & PR Branch.	
5.	Regarding tenders for the purchase of various items : Manager (Commercial) & other related matters	
6	Regarding Accounts related : Manager(Accounts) matters	

PUBLICATION OF INFORMATION REGARDING ITEMS SPECIFIED IN RULE 4(1)(b)(xvi) OF THE RIGHT TO INFORMATION ACT, 2005.

(Names, designation and other particulars of the Appellate Authority/CPIO/ACPIO)

S.	Name of the	Designation	Telephone	Name of the	Designation	Telephone	Assistant	Telephone
No.	Appellate		No. of	State		No. of	State	No. of
	Authority		Office &	Publication		Office &	Publication	Office &
	-		Mob.No.	Officer		Mob.No.	Officer	Mob.No.
1.	Sh.Amit	Chief	0172-	Sh.Maninder	Company	0172-	Sh.S.C.	0172-
	Kumar,	General	4644442	Kanwar	Secretary	4644445	Bhardwaj,	4644430
	DANICS	Manager			-		Sr.Assistant	
		·				Mob.No.		Mob.No.
						9316903246		9464087902